

**PHILIPPINE PORTS AUTHORITY  
2019 PERFORMANCE SCORECARD**

**PPA VISION: " By 2020, PPA shall have provided port services of global standards"**

Objective/Measure	Formula	Weight	Rating System	Data Provider	Baseline			Target	Actual Accomplishment as of March	
					2016	2017	2018	2019		
<b>SO 1 Contribute Significantly to Increased Trade and Tourism</b>										
SM 1	Cargo Throughput (in Million Metric Tons/Annum)	Absolute Figure	5.0	Actual/Target x Weight	PMOs	246.99	254.069	260.953	282.47	59.007
SM 2	Passenger Traffic (In Million Passengers)	Absolute Figure	5.0	Actual/Target x Weight	PMOs	68.84	72.051	76.798	80.09	17.786
<b>SO 2 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes</b>										
SM 3	RoRo Ramps Completed (based on RoRo networks)	Cumulative Number	5.0	Actual/Target x Weight	Engineering Office	N/A	291	+9 (cumulative = 289)	+9 (cumulative = 298)	+1 (ICPC, La Paz Port, Iloilo)
SM 4	Passenger Terminal Buildings (PTB) Based on New Design Completed	Cumulative Number	5.0	Actual/Target x Weight	Engineering Office	102	N/A	105	+1 (cumulative = 106)	31.78% (Port of Tagbilaran, Bohol)
<b>SO 3 Become Financially Sufficient to Support its Development Programs</b>										
SM 5	Port Revenue (in Billion Pesos)	Absolute Amount	20.0	Actual/Target x Weight	Finance/CD	14.23	15.36	17.36	17.78	4.51
SM 6	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	EBITDA (In Billion Pesos)	15.0	Actual/Target x Weight	PMOs/Finance/CD	9.28	9.734	11.416	9.118	4.0
<b>SO 4 Augment National Capacity to Achieve Government Thrusts</b>										
SM 7	Budget Utilization Rate	Budget Utilized/ Total Allocated Amount for Locally Funded Projects	4.0	Actual/Target x Weight	Engineering Office	53%	89.59%	73.00%	90%	2.00%

**SOCIAL IMPACT**

**FINANCIAL**

Objective/Measure	Formula	Weight	Rating System	Data Provider	Baseline			Target	Actual Accomplishment as of March		
					2016	2017	2018	2019			
SM 11	Number of Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Cumulative Number	7.5	Actual/Target x Weight	Operations Office/ Port Police Department (PPD)	N/A	88	106	105	107	
<b>SO 7 Be Recognized For its International Best Practices on its Core Processes</b>											
Integrated Management System (IMS Certificates with ISO 9001:2015 QMS, ISO 14001:2015 Environmental Management System (EMS and ISO 18001											
INTERNAL PROCESS	SM 12	a. Number of Ports which passed 1st Surveillance Audit	Actual Number	5.0	Actual/Target x Weight	PMSODD	N/A	N/A	5	5	1st Surveillance Audit is scheduled to be conducted in the 4th Quarter.
		b. Number of Ports which passed 2nd Surveillance Audit	Actual Number	5.0	Actual/Target x Weight	PMSODD	N/A	N/A	1	3	Awaiting the result of the 2nd Surveillance Audit of PMO Batangas.
		c. Number of Ports which passed the Recertification Audit	Actual Number	5.0	Actual/Target x Weight	PMSODD	N/A	N/A	N/A	1	Recertification Audit is scheduled to be conducted in the 4th Quarter.
<b>SO 8 Raise Employee Competence to Global Standards</b>											
LEARNING AND GROWTH	SM 13	Percentage of Employees Meeting Required Competencies	Percent completion	5.0	Actual/Target x Weight	HRMD	N/A	N/A	N/A	Establish the baseline	Profiled 75% of key positions.

**TOTAL      100.0**

Objective/Measure	Formula	Weight	Rating System	Data Provider	Baseline			Target	Actual Accomplishment as of March
					2016	2017	2018	2019	

**SO 5 Maximize Benefits From Its Privatization Scheme**

SM 8	Implementation of the New Policy on the Procurement of Port Services Contract									
	a. Ports Bid Out based on the Approved Implementing Rules and Regulations	Actual Number	3.0	Actual/Target x Weight	Operations Office/ Port Operations & Services Dept (POSD)	N/A	N/A	N/A	2	BAC Meetings on the Port Terminal Management Contract and Pre-selection conferences were conducted.

**SO 6 Optimize Stakeholders' Satisfaction**

STAKEHOLDERS	SM 9	Percent of Satisfied Customers	Number of respondents which gave at least a Satisfactory Rating/ Total number of respondents	3.0	Actual/Target x Weight 0% = if less than 80%	Corporate Planning Department	75%	84%	82%	90%	Procurement of the third service provider to administer the PASS is ongoing.
	SM 10	Percent of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	7.5	Actual/Target x Weight	Operations Office/ Commercial Services Department (CSD)	100%	100%	100%	100%	100%