

**PHILIPPINE PORTS AUTHORITY (PPA)
2017 Performance Scorecard**

	Component				PPA Submission			GCG Evaluation		Supporting Documents	Remarks	
	Objective/Measure	Formula	Weight	Rating Scale	Target	Actual	Rating	Score	Rating			
SOCIAL IMPACT	SO 1 Contribute Significantly to Increased Trade and Tourism											
	SM 1	% Increase in Cargo Throughput (In Million Metric Tons/Annum)	Absolute Figure	5%	Actual/Target x Weight	6.9% (264.03) 2016 Baseline: 246.99	254.069	4.81%	254.069	4.81%	- 2017 Summary of Port Statistics (Data verifiable through www.ppa.com.ph)	Domestic 102.53 Inward 58.18 Outward 44.35 Foreign 151.54 Import 89.03 Export 62.51
	SM 2	% Increase in Passengers (In Million Passengers)	Absolute Figure	5%	Actual/Target x Weight	8.60% (74.81)	72.051	4.82%	72.051	4.82%		Disembarked 37.09 Embarked 34.91 Cruise Ship Passengers 0.051
	SO 2 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes											
	SM 3	Number of Ro-Ro Ramps Completed (based on Ro-Ro Networks)	Cumulative Number	5%	Actual/Target x Weight	178 (+15)	10	3.33%	10	3.33%	- Certificates of Completion - Certificates of Acceptance - Notices of Award - Photographs	Ten (10) Ro-Ro ramps were completed; while five (5) are on-going as of year-end.
	SM 4	Number of Ports with Modern Container Handling Facilities (Future-Proofing of Gateway Ports)	Cumulative Number	5%	Actual/Target x Weight	7 (+2)	2	5%	2	5%	- Certificates of Completion - Certificates of Acceptance - Photographs	Civil works completed in the Ports of General Santos and Zamboanga.
		Sub-total		20%				17.96%		17.96%		

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FINANCIAL	SO 3	Become Financially Sufficient to Support its Development Program										
	SM 5	Increase in Port Revenue	Amount (in Billion Pesos)	15%	Actual/ Target x Weight	₱15.23	₱15.33	15%	₱15.36	15%	- PPA 2017 Unaudited FS as submitted to COA	Service and Business Income – 15.33 Gains – 0.00019 Other Non-Operating Income – 0.028
	SM 6	Earnings Before Interest, Taxes, Depreciation and Amortization (EBITDA)	EBITDA (In Billion Pesos)	5%	Actual/ Target x Weight	₱6.16	₱10.456	5%	₱9.734	5%	- PPA 2017 Statement of Profit or Loss and Other Comprehensive Income	Net Income – 4.473 <i>Add:</i> Interest – 0.094 Taxes – 2.172 Depreciation – 2.854 Amortization – 0.141
	SO 4	Augment National Capacity to Achieve Government Thrusts										
	SM 7	Budget Utilization Rate for Port Projects	Budget Utilized/Total Allocated Amount of the Projects	10%	Actual/ Target x Weight	70%	90%	10%	89.59%	10%	- List of Projects with Fund Utilized	Budget Allocation – ₱4.638 Billion Budget Utilized – ₱4.155
		Sub-total		30%				30%		30%		
	STAKEHOLDERS	SO 5	Optimize Stakeholders' Satisfaction									
SM 8		Attainment of Minimum Satisfactory Rating on Port Users' Needs and Satisfaction Survey (PUNSS)	Refer to rating system used in the survey	5%	4.00 & above – 5% 3.80-3.99 – 2.5% Below 3.80 – 0%	4.00	3.97	2.5%	3.97	2.5%	- 2017 Port Users' Annual Satisfaction Survey Final Report	A total of 2,722 port users participated in the 2017 Port Users' Annual Satisfaction Survey.

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SM 9	% of Common Permits Released within the Indicated Processing Time	No. of Permits released within prescribed period/Total Permits released	5%	All or Nothing	100%	100%	5%	100%	5%	- Certification of Compliance	Common permits include: Application for Permit to Operate Ancillary Services; Entrance/ Clearance of Vessels; Entrance/ Withdrawal of Cargo from Government Ports; Annual Pass; and Day Pass.	
SM 10	Number of Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Cumulative Number	5%	Actual/ Target x Weight	8	88	5%	88	5%	- Status Report on ISPS Compliance - Statement of Compliance issued by Office for Transportation Security	ISPS Code-compliant ports consist of 24 base ports and 64 terminal ports.	
Sub-total			15%				12.5%		12.5%			
INTERNAL PROCESS	SO 5 Be Recognized for its International Best Practices on its Core Processes											
	SM 11	Number of Ports with Certificate of Compliance with ISO 9001:2015 Quality Management System (QMS-VEC)	Cumulative Number	5%	Actual/ Target x Weight	18 (+16)	0	5%	Conducted Stage 1 Audit	2%	- Timeline of Activities with the corresponding related documents	PPA has been in progress in completing the requirements for ISO Certifications for the 16 enrolled ports. As of December 2017, PPA was able to conduct Stage 1 Audit, representing 40% total accomplishment.
	SM 12	Number of Ports with Integrated Management System (IMS) Certificates	Absolute Number	5%	Actual/ Target x Weight	2	2	5%	2	5%	- TUV Rheinland Confirmation Letter for PMO Zamboanga - AJA Registrars, Inc. Attestation on PMO Ozamis City	PMOs of Zamboanga and Ozamis were recommended for certification on 11-12 December 2017 and 20-21 December 2017 respectively

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SM 13	Compliance with the Requirements for Certification on Core Processes for PPA Head Office	Percentage Completion	5%	All or Nothing	100%	Conducted Stage 1 Audit	5%	Conducted Stage 1 Audit	5%	- Report on the Conduct of Internal Audit at PPA Head Office	Stage 1 Audit conducted as of December, indicating that PPA has complied with the certification requirements.
SM 14	Number of Ports Established with Vessel Traffic Management System (VTMS)	Absolute Number	5%	Actual/Target x Weight	4	N/A	-	N/A	-	N/A	PPA issued a Memorandum to all port managers on 27 September 2017 strongly advising the temporary suspension of the VTMS and AIS initiatives, following the assessment that a thorough evaluation of all ports should be made to determine the most cost-effective equipment and appropriate software solution that would holistically address the needs of all its ports. <i>Measures excluded.</i>
SM 15	Number of Ports with Automatic Identification System (AIS)	Absolute Number	5%	Actual/Target x Weight	9 (+5)	N/A	-	N/A	-	N/A	
Sub-total			25%				15%		12%		

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LEARNING AND GROWTH	SO 8	Nurture a Positive Work Environment										
		% Implementation of Human Resource Management Information Systems										
	SM 16	a. Personnel Information, Time Management and Payroll	Percentage Completion	2.5%	All or Nothing	100%	100%	2.5%	100%	2.5%	- Screenshot of System Pages	Target met.
		b. Performance Management System	Percentage Completion	2.5%	All or Nothing	100%	100%	2.5%	100%	2.5%	- Copy of PPA SPMS	Target met.
	SM 17	Competency Framework	Actual Accomplishment	5%	All or Nothing	Board-approved Competency Model	N/A	-	N/A	-	- Competency-based Human Resource Management System Timeline of Events - Minutes of Meeting - Other Related Documents	Given the complexity and size of PPA's operations corresponding to its personnel complement, PPA may only realistically adopt the Competency-Based Human Resource Framework in 2018. <i>Measure is excluded.</i>
	Sub-total		10%				5%		5%			
	SCORECARD TOTAL EXCLUDED WEIGHTS		100% (15%)									
	VALIDATED TOTAL		85%				80.46%		77.46%			
	VALIDATED RATING	(77.46 / 85.00) = 91.13%										