

**PHILIPPINE PORTS AUTHORITY  
2019 PERFORMANCE SCORECARD**

**PPA VISION: " By 2020, PPA shall have provided port services of global standards"**

Objective/Measure	Formula	Weight	Rating System	Data Provider	Baseline			Target	Actual Accomplishment as of September	
					2016	2017	2018	2019		
<b>SO 1 Contribute Significantly to Increased Trade and Tourism</b>										
SM 1	Cargo Throughput (in Million Metric Tons/Annum)	Absolute Figure	5.0	Actual/Target x Weight	PMOs	246.99	254.069	260.953	282.47	200.56
SM 2	Passenger Traffic (In Million Passengers)	Absolute Figure	5.0	Actual/Target x Weight	PMOs	68.84	72.051	76.798	80.09	62.60
<b>SO 2 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes</b>										
SM 3	RoRo Ramps Completed (based on RoRo networks)	Cumulative Number	5.0	Actual/Target x Weight	Engineering Office	N/A	291	+9 (cumulative = 289)	+9 (cumulative = 298)	+4 (1 ICPC, La Paz Port, Iloilo (1); Roxas Port, Oriental Mindoro(2); Babak, Samal (1))
SM 4	Passenger Terminal Buildings (PTB) Based on New Design Completed	Cumulative Number	5.0	Actual/Target x Weight	Engineering Office	102	N/A	105	+1 (cumulative = 106)	+1 (Cagayan de Oro Port)
<b>SO 3 Become Financially Sufficient to Support its Development Programs</b>										
SM 5	Port Revenue (in Billion Pesos)	Absolute Amount	20.0	Actual/Target x Weight	Finance/CD	14.23	15.36	17.36	17.78	13.3
SM 6	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	EBITDA (In Billion Pesos)	15.0	Actual/Target x Weight	PMOs/Finance/CD	9.28	9.734	11.416	9.118	10.41
<b>SO 4 Augment National Capacity to Achieve Government Thrusts</b>										
SM 7	Budget Utilization Rate	Budget Utilized/ Total Allocated Amount for Locally Funded Projects	4.0	Actual/Target x Weight	Engineering Office	53%	89.59%	73.00%	90%	26%

**SOCIAL IMPACT**

**FINANCIAL**

STAKEHOLDERS

**SO 5 Maximize Benefits From Its Privatization Scheme**

SM 8	Implementation of the New Policy on the Procurement of Port Services Contract									
	a. Ports Bid Out based on the Approved Implementing Rules and Regulations	Actual Number	3.0	Actual/Target x Weight	Operations Office/ Port Operations & Services Dept (POSD)	N/A	N/A	N/A	2	

**SO 6 Optimize Stakeholders' Satisfaction**

SM 9	Percent of Satisfied Customers	Number of respondents which gave at least a Satisfactory Rating/ Total number of respondents	3.0	Actual/Target x Weight 0% = if less than 80%	Corporate Planning Department	75%	84%	82%	90%	80%
SM 10	Percent of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	7.5	Actual/Target x Weight	Operations Office/ Commercial Services Department	100%	100%	100%	100%	100%
SM 11	Number of Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Cumulative Number	7.5	Actual/Target x Weight	Operations Office/ Port Police Department	N/A	88	106	105	107

**SO 7 Be Recognized For its International Best Practices on its Core Processes**

Integrated Management System (IMS Certificates with ISO 9001:2015 QMS, ISO 14001:2015 Environmental Management System (EMS and ISO 18001										
SM 12	a. Number of Ports which passed 1st Surveillance Audit	Actual Number	5.0	Actual/Target x Weight	PMSODD	N/A	N/A	5	5	(1)Conducted IMS Technical Guidance and Process Inspection at PMO Zamboanga dated September 3-6, 2019.
	b. Number of Ports which passed 2nd Surveillance Audit	Actual Number	5.0	Actual/Target x Weight	PMSODD	N/A	N/A	1	3	(1) PMO Batangas passed the 2nd Surveillance Audit  (2)Conducted IMS Technical Guidance and Process Inspection at PMO Ozamiz dated September 24-27, 2019.
	c. Number of Ports which passed the Recertification Audit	Actual Number	5.0	Actual/Target x Weight	PMSODD	N/A	N/A	N/A	1	Recertification Audit is scheduled to be conducted in the 4th quarter.

INTERNAL PROCESS

LEARNING AND GROWTH	<b>SO 3 Raise Employee Competence to Global Standards</b>										
	SM 13	Percentage of Employees Meeting Required Competencies	Percent completion	5.0	Actual/Target x Weight	HRMD	N/A	N/A	N/A	Establish the baseline	Profiled 100% of key positions.

**TOTAL      100.0**