

**PHILIPPINE PORTS AUTHORITY
2022 PERFORMANCE SCORECARD**

PPA VISION: " By 2030, the Philippine Ports Authority, as part of an integrated transport and logistics system, shall have provided port facilities and services at par with global best practices and a port regulatory environment conducive to national development"

Objective/Measure	Formula	Weight	Rating Scale	Data Provider	Baseline	Target	Accomplishment as of June 2022		
					2021	2022			
SO 1 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes									
SOCIAL IMPACT	SM 1	Cargo Throughput (in million metric tons)	Absolute Figure	5.0	Actual/Target	Corporate Planning Department	218.35	248.89	125.486
	SM 2	Average Vessel Waiting Time in PPA's Top 10 Baseports	Absolute Figure	2.5	Actual/Target	Corporate Planning Department	5 hours	5 hours	6.03 hours
	SM 3	Passenger Traffic (in Million Passengers)	Absolute Figure	5.0	Actual/Target	Corporate Planning Department	20.8	25.39	26.053
	SM 4	Average Vessel Turn-around Time in PPA's Top 10 Baseports	Absolute Figure	2.5	Actual/Target	Corporate Planning Department	36.27 hours	36.27 hours	35.78 hours
	SM 5	Number of RoRo Ramps Completed (based on RoRo networks)	Additional Number for the year	5.0	Actual/Target	Engineering Office	Additional 9	8	Completed the construction of Ro-Ro ramps of the following ports: 1. Port of Balanacan 2. Port of Tablas 3. Port of Dumaguas
SO 2 Become Financially Sufficient to Support its Development Programs									
FINANCIAL	SM 6	Port Revenue (In Billion Pesos)	Absolute Amount	20.0	Actual/Target	PMOs/Finance/CD	18.16	19.77	9.43
	SM 7	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	Absolute Amount	15.0	Actual/Target	PMOs/Finance/CD	10.56	12.23	6.78
	SO 3 Augment National Capacity to Achieve Government Thrusts								
SM 8	Budget Utilization Rate	Budget Utilized/ Total Allocated Amount for Locally Funded Projects	5.0	Actual/Target	Engineering Office	90%	80%	40.56%	

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SO 4 Improve Stakeholders' Satisfaction Rating									
STAKEHOLDERS	SM 9	Percent of Satisfied Customers	Number of respondents which gave at least a Satisfactory Rating/ Total number of respondents	2.5	Actual/Target	Corporate Planning Department	90%	90%	Procurement of the third party service provider for the conduct of the survey is ongoing. Awaiting for authority from General Manager.
		a. Passengers		2.5			90%	90%	
		b. Shipping Lines		2.5			90%	90%	
	c. Concessionaires		2.5	90%	90%				
SM 10	Percent of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	2.5	Actual/Target	Operations Office/ Commercial Services Department (CSD)	100%	100%	Sustained the processing time and number of signatories for the issuance of common permits.	
SM 11	Percent of Identified Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Ports Compliant with International Ship and Port Facility Security (ISPS) Code/ Total Number of Identified Ports	5.0	Actual/Target	Operations Office/ Port Police Department (PPD)	100% (for 99 identified ports)	100% (for 112 identified ports)	A total of 122 ports have already been compliant with the ISPS Code.	
SM 12	Electronic Accreditation of Port Service Providers	Actual Number	5.0	Actual/Target	Operations Office/ Port Operations & Services Dept (POSD)	100% Processing of all applications received based on prescribed timetable	100% Processing of all applications received based on prescribed timetable	Reviewed, evaluated, and processed 357 PPA Accreditation applications of port services providers.	

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INTERNAL PROCESS	SO 5 Be Recognized For its International Best Practices on its Core Processes								
	<i>ISO Certifications</i>								
	SM 13	a. Number of Ports with Integrated Management System (IMS) Certification	Number of Ports	5.0	Actual/Target	PMSODD	9	9	Conducted Technical Guidance in preparation to the Second Surveillance and Recertification Audits.
		b. Number of Ports with Quality Management System (QMS) Certification		5.0	Actual/Target	PMSODD	17	17	Five (5) ports have passed the Stage 2 Final Certification Audit and recommended for ISO Certification.
INTERNAL PROCESS	SO 6 Promote a Regulatory Framework In Pursuit of National Port Development Program								
	SM 14	Implementation of the New Policy on the Procurement of Port Services Contract a. Ports Bid Out based on the Approved Implementing Rules and Regulations	Actual Number	5.0	Actual/Target	Operations Office/ Port Operations & Services Dept (POSD)	2	6	Five (5) ports have been awarded (Ports of Masao, Tagbilaran, Pagadian, Pasig, Sasa)
LEARNING AND GROWTH	SO 7 Develop and Maintain A Workforce With Necessary Competencies								
	SM 15	Percentage of Employees Meeting Required Competencies	Actual Accomplishment	5.0	Actual/Target	HRMD	50% Conduct of Online Competency Assessment	83% (1,524 out of 1,827) of Employees Meeting Required Competencies	Conduct of interventions for PPA with competency gap is ongoing.

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