

**PHILIPPINE PORTS AUTHORITY  
2021 PERFORMANCE SCORECARD**

**PPA VISION: " By 2030, the Philippine Ports Authority, as part of an integrated transport and logistics system, shall have provided port facilities and services at par with global best practices and a port regulatory environment conducive to national development"**

Objective/Measure			Formula	Weight	Rating Scale	Data Provider	Baseline		Annual Target	Accomplishments as of June 2021
							2019	2020 (Recalibrated)	2021	
SOCIAL IMPACT	SO 1 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes									
	SM 1	Cargo Throughput (In Million Metric Tons)	Absolute Figure	2.5	Actual/Target	Corporate Planning Department	266.42	246.54	218.35	127.45
	SM 2	Average Vessel Waiting Time in PPA's Top 10 Baseports	Absolute Figure	2.5	Actual/Target	Corporate Planning Department	n/a	n/a	5 hours	5.04 hrs
	SM 3	Passenger Traffic (In Million Passengers)	Absolute Figure	2.5	Actual/Target	Corporate Planning Department	83.72	30.4	20.8	10.43
	SM 4	Average Vessel Turn-around Time in PPA's Top 10 Baseports	Absolute Figure	2.5	Actual/Target	Corporate Planning Department	n/a	n/a	36.27 hours	36.53 hrs
	SM 5	Number of Port Projects Completed (based on 30-Year National Transport Roadmap)	Absolute Figure	2.5	Actual/Target	Engineering Office	n/a	n/a	6	+1 Port of Salomague, Cabugao, Ilocos Sur
	SM 6	Number of RoRo Ramps Completed (based on RoRo networks)	Additional Number for the year	2.5	Actual/Target	Engineering Office	9	8	9	+1 Banago Port, Negros Occidental
FINANCIAL	SO 2 Become Financially Sufficient to Support its Development Programs									
	SM 7	Port Revenue (In Billion Pesos)	Absolute Amount	20.0	Actual/Target	PMOs/Finance/CD	17.78	16.57	18.16	8.25
	SM 8	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	Absolute Amount	15.0	Actual/Target	PMOs/Finance/CD	9.12	11.82	10.56	6.11
	SO 3 Augment National Capacity to Achieve Government Thrusts									
SM 9	Budget Utilization Rate	Budget Utilized/ Total Allocated Amount for Locally Funded Projects	5.0	Actual/Target	Engineering Office	90.00%	75%	90%	15.46%	



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STAKEHOLDERS	SO 4 Improve Stakeholders' Satisfaction Rating									
	SM 10	Percent of Satisfied Customers	Number of respondents which gave at least a Satisfactory Rating/ Total number of respondents		Actual/Target	Corporate Planning Department	90%	90%	90%	Sent a letter to GCG inquiring about their possible recommendation on whether PPA will immediately push through or not with the conduct of Survey for CY2021
		A. Passenger	3.0							
		B. Shipping Lines	1.0							
		C. Concessionaries	1.0							
SM 11	Percent of Common Permits Released within Indicated Processing Time	Number of permits released within prescribed period/ Total permits released	5.0	Actual/Target	Operations Office/ Commercial Services Department (CSD)	100%	100%	100%	100%	
SM 12	Percent of Identified Ports Compliant with International Ship and Port Facility Security (ISPS) Code	Ports Compliant with International Ship and Port Facility Security (ISPS) Code/ Total Number of Identified Ports	7.5	Actual/Target	Operations Office/ Port Police Department (PPD)	100%	95%	100%	113 Ports are compliant	
SM 13	Electronic Accreditation of Port Service Providers	Actual Number	5.0	Actual/Target	Operations Office/ Port Operations & Services Dept (POSD)	n/a	n/a	Process all applications received thru electronic means based on prescribed timetable	Reviewed, evaluated and processed one thousand eight hundred thirty-two (1,832) SIGNED PPA Accreditation for this quarter	



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INTERNAL PROCESS	SO 5 Be Recognized For its International Best Practices on its Core Processes									
	ISO Certifications									
	SM 14	a. Number of Ports with Integrated Management System (IMS) Certification	Number of Ports	7.5	Actual/Target	PMSODD	9	9	9	Conducted Technical Guidance Process Inspection Report to 3 Ports thru Document Review
		b. Number of Ports with Quality Management System (QMS) Certification		5.0	Actual/Target	PMSODD	n/a	16	17	Conducted Technical Guidance Process Inspection Report for PMO North and PMO South thru Document Review
	SO 6 Promote a Regulatory Framework that is Transparent, Fair, and Relevant to the Need of All Stakeholders in Pursuit of a National Port Development Program									
	SM 15	Implementation of the New Policy on the Procurement of Port Services Contract a. Ports Bid Out based on the Approved Implementing Rules and Regulations	Actual Number	5.0	Actual/Target	Operations Office/ Port Operations & Services Dept (POSD)	2	0	2	7 Ports have been awarded (Puerto Prinsesa, Ormoc, Legazpi, Tabaco, Iligan, Ozamiz, and Tacloban)  2 Ports have been executed with contract (Zamboanga, Calapan)
LEARNING AND GROWTH	SO 7 Develop and Maintain A Workforce With Necessary Competencies									
	SM 16	Employees Meeting Required Competencies a. Conduct of online competency assessment	Actual Accomplishment	5.0	Actual/Target	HRMD	Competency mapping of key positions	Established Baseline	50% of total respondents (Total Respondents = 2000)	78.10%

100.0