

**PHILIPPINE PORTS AUTHORITY  
2018 PERFORMANCE SCORECARD**

**PPA VISION: " By 2020, PPA shall have provided port services of global standards"**

	Objective/Measure	Formula	Weight	Rating System	Data Provider	Baseline			Target	Actual Accomplishment as of March	
						2015	2016	2017	2018		
<b>SOCIAL IMPACT</b>	<b>SO 1 Contribute Significantly to Increased Trade and Tourism</b>										
	SM 1	Increase in Cargo Throughput (in Million Metric Tons/Annum)	Absolute Figure	7.5	Actual/Target x Weight	PMOs	223.64 (4.11%)	246.99 (10.44%)	254.07 (2.87%)	261.36 (2.87%)	55.224 mmt
	SM 2	Increase in Passengers (in Million Passengers)	Absolute Figure	7.5	Actual/Target x Weight	PMOs	62.74 (12.06%)	68.84 (9.72%)	72.05 (4.66%)	73.65 (2.22%)	17.195 million passengers
	<b>SO 2 Enhance Accessibility Through Seamless Connectivity with Other Transport Modes</b>										
	SM 3	RoRo Ramps Completed (based on RoRo networks)	Cumulative Number	9.0	Actual/Target x Weight	Engineering Office	9	13	10	9 (cumulative = 177)	2 (Culasi and Balatero)
	SM 4	Passenger Terminal Buildings Completed	Cumulative Number	3.0	All or Nothing	Engineering Office	102	102	N/A	1 (105)	1 Balatero
<b>FINANCIAL</b>	<b>SO 3 Become Financially Sufficient to Support its Development Programs</b>										
	SM 5	Increase in Port Revenue (In Billion Pesos)	Absolute Amount	10.0	Actual/Target x Weight	Finance/CD	13.19 (6.03%)	14.23 (7.88%)	15.36 (7.94%)	16.33 (6.31%)	3.778 billion
	SM 6	Earnings Before Interest, Taxes, Depreciation and Amortization (In Billion Pesos)	EBITDA (In Billion Pesos)	5.0	Actual/Target x Weight	PMOs/Finance/CD	8.50 (-6.70%)	9.28 (9.18%)	9.73 (4.85%)	10.45 (7.40%)	3.080 billion
	<b>SO 4 Augment National Capacity to Achieve Government Thrusts</b>										
	SM 7	Budget Utilization Rate	Budget Utilized/ Total Allocated Amount for Locally-funded Projects	10.0	Actual/Target x Weight	Engineering Office	54%	45%	89.59%	90%	2%

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<b>SO 5 Maximize Benefits From Its Privatization Scheme</b>											
	Implementation of the new Policy on the Procurement of Port Services Contract										
SM 8	a. Ports bid out based on the approved Implementing Rules and Regulations	Actual Number	3.0	Actual/Target x Weight	Operations Office	n/a	n/a	n/a	2	0	
<b>SO 6 Optimize Stakeholders' Satisfaction</b>											
STAKEHOLDERS	SM 9	Percent of Satisfied Customers	Number of respondents which gave at least a Satisfactory rating / Total number of respondents	5.0	Actual/Target x Weight <i>0% = If less than 80%</i>	Corporate Planning Department	63%	75%	N/A	80% (Using the Standard Methodology and Questionnaire developed by GCG)	Procurement of third party service is on-going.
	SM 10	% of Common Permits Released within the Indicated Processing Time	Number of Permits released within prescribed period/ Total permits released	5.0	Actual/Target x Weight	Operations Office	100%	100%	100%	100%	100%
	SM 11	Number of Ports Compliant with International Ship and Port facility Security (ISPS) Code	Cumulative number	5.0	Actual/Target x Weight	Internal Security Affairs Office	N/A	N/A	88	100	100
<b>SO 7 Be Recognized For its International Best Practices on its Core Processes</b>											
SM 12	ISO 9001:2015 Quality Management System (QMS)										
SM 12.a	Number of Ports which passed the 1st Surveillance Audit (9001:2015 version)	Actual Number	4.0	2% for each port; All or Nothing	Port Management Systems and Organizational Devt Dept/PMSODD	4 (Misamis Or./CDO; Davao; Palawan; and, Bicol)	16	2 (1) Batangas; (2) Panay/Guimaras	1 Port of Batangas passed the 1st Surveillance Audit.		
SM 12.b	Number of Ports which passed the 2nd Surveillance Audit (9001:2008 version)	Actual Number	2.0	All or Nothing	Port Management Systems and Organizational Devt Dept/PMSODD	3 (Batangas; Ozamis; and, Panay/Guimaras)	N/A	1 (Socsargen)	Completed the revisions on manual and Objectives, Target and Programs (OTPs).		

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<b>INTERNAL PROCESS</b>	SM 13	Integrated Management System (IMS) Certificates with ISO 9001:2015 QMS, ISO 14001:2015 Environmental Management System (EMS) and ISO 18001 Occupational Health and Safety (OH & S)									
	SM 13.a	Number of Ports for Certification	Actual Number	10.0	2% for each port; All or Nothing	Port Management Systems and Organizational Devt Dept/PMSODD			2 (Ozamiz and Zamboanga)	5 (1) Palawan; (2) Cagayan de Oro; (3) SocSargen; (4) Davao; (5) Bicol	Completed the development of manual and documentation.
	SM 13.b	Number of Ports which passed the 1st Surveillance Audit	Actual Number	2.0	All or Nothing	Port Management Systems and Organizational Devt Dept/PMSODD			N/A	1 (Ozamiz)	Procurement of certifying body is completed.
	SM 13.c	Number of Ports which passed the 2nd Surveillance Audit	Actual Number	2.0	All or Nothing	Port Management Systems and Organizational Devt Dept/PMSODD	n/a	n/a	n/a	1 (Zamboanga)	Procurement of certifying body is completed.
	SM 14	Number of Ports with Automatic Identification System (AIS)	Actual Number	5.0	Actual/Target x Weight			4	9	26	

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LEARNING AND GROWTH	<b>SO 8 Raise Employee Competence to Global Standards</b>										
		Competency-Based Human Resource System									
	SM 15	a. Percent of Positions Meeting Required Competencies	Actual Accomplishment	5.0	All or Nothing	Human Resource Management Department	N/A	N/A	N/A	Board Approved Competency Model	Collation of functional competencies of PPA RCs is On-going.
			<b>TOTAL</b>	<b>100.0</b>							