



REQUEST FOR QUOTATION
(Small Value Procurement)

Name of Project : **Procurement of Service of Certifying Body
For PMO Zamboanga**

Approved Budget for the Contract : **P 550,000.00**

Deadline for Submission : **August 5, 2019**


Please quote your best quotation in line with the attached specifications. Suppliers are required to submit their valid and current Mayor's/Business Permit, PhilGeps Registration Number, Business/Income Tax Return and Omnibus Sworn Statement.

Quotations shall be submitted in person to the Property Management Division, Administrative Services Department, PPA Corporate Bldg., Bonifacio Drive, South Harbor, Port Area, Manila. Quotations/documents sent to any other department/s or email address will not be considered.

For further information, please refer to:

The BAC Secretariat, Philippine Ports Authority
5th Floor, PPA Bldg., Bonifacio Drive
South Harbor, Port Area, Manila
Telephone/Fax No. 527-4735
954-88-00 loc. 539
PPA Website: www.ppa.com.ph

Very Truly Yours,


MARK JON S. PALOMAR
Chairperson, Bids and Awards Committee
Procurement of Goods and Consultancy Services

**TERMS OF REFERENCE
(FOR SERVICES OF A CERTIFICATION BODY
FOR THE MANAGEMENT SYSTEM OF THE PORT OF ZAMBOANGA)**

1. INTRODUCTION

1.1. To meet the standard requirements for International Organization for Standardization (ISO) certification, the Philippine Ports Authority (PPA) wishes to engage the services of a certification body that will undertake the assessment and audit of the services and functions performed at the port of Zamboanga, PMO Zamboanga with specific reference to the facilitation of Vessel Entrance and Clearance process and supervision of Withdrawal and Entry of Cargo at the Marine and Terminal Services (MTS).

1.2. The PPA wishes to adopt ISO standards and these are to be implemented to serve as foundation in the attainment of its environmental, safety and health and quality objectives. Complying with these standards will increase operational efficiency and productivity as work responsibilities and processes will be clearly defined and will be transparent, guided and controlled.

1.3. Accordingly, these Terms of Reference are intended to set forth and to specify the services and obligations required of the certification body.

2. OBJECTIVE

2.1. The procurement of the services of a certification body is consistent with the PPA's aim to establish an Integrated Management System (IMS) pertaining to VEC and WEC at the port of Zamboanga.

3. DEFINITION OF TERMS

3.1 For purposes of these Terms of Reference, the following terms shall mean or be understood accordingly:

- a. ISO - International Organization for Standardization;
- b. ISO standard - document that sets forth the requirements, specifications, guidelines, and/or characteristics that can be used consistently to ensure that materials, products, processes, and services are fit for their purpose and which promote continual improvement of systems to achieve customer satisfaction;
- c. *Integrated Management System (IMS)* – refers to one coherent Management System involving Quality, Environment, and Health & Safety which meets the requirements of the three (3) standards, i.e., ISO 9001:2015 (Quality); ISO 14001:2015 (Environment) and ISO 45001:2018 (Occupational Health and Safety) that allow the organization to establish policy and objectives related to quality, environment, health and safety to ensure the safety of life and property, prevent human injury or loss of life, and damage to the environment, property and cargo.
- d. Port of Zamboanga – it is the port that serves as center of administrative and other operational activities under the jurisdiction of the Port Management Office of Zamboanga where the vessels calling at the government and private ports undertake the IMS-VEC and WEC core business processes (i.e., berth allocation, entrance formalities,

assessment of vessel/cargo charges, collection of vessel/cargo charges, and departure clearance and cargo entry and withdrawal).

- e. Vessel Entrance Clearance (VEC) - refers to the core business process which comprises of berth allocation, entrance formalities, assessment of vessel charges, collection of vessel charges, and departure clearance.
- f. Withdrawal and Entry of Cargo (WEC) - refers to the core business process which comprises of assessment of cargo charges, collection of cargo charges and cargo entry and withdrawal.

4. DURATION OF SERVICES

4.1. The services subject of procurement shall be for a period of three (3) years to commence in November 2019.

5. QUALIFICATIONS OF THE CERTIFICATION BODY

5.1. The certification body shall be duly accredited by the Philippine Accreditation Office, Bureau of Product Standards, Department of Trade and Industry and has been accredited to provide certification for the scope of public administration (IAF 36).

5.2. In order to avoid conflict of interest, the certification body should have no service contract with and within the PPA to provide site-specific consultancy services. Training programs that are open to public, not organization-specific, and held in a public forum format are not considered consultancy services.

5.3. The certification body composed of audit and surveillance teams shall satisfy the following:

- a. The certification body must have at least five (5) years experience in the industry and must have at least one (1) year ISO auditing experience in seaport related entities;
- b. At least one (1) team member shall have relevant maritime and/or seaport sector experience which covers the scope of the subject core process/es;
- c. At least two (2) members shall have a minimum three (3) years ISO auditing experience; and,
- d. The advance training on ISO auditing of at least one (1) auditor should be not less than thirty two (32) hours.

6. RESPONSIBILITIES OF THE CERTIFICATION BODY

6.1. The certification body shall provide the PPA with its company profile highlighting related projects, scope of work, and implementation methodology. The curriculum vitae of each of the member of the proposed certification team shall likewise be submitted. The certification body audit team shall abide with the auditing principles.

6.2. The certification body and its audit team shall adhere to the terminologies and guidelines specified in the ISO 19011 - Guidelines for Auditing Management Systems.

7. SELECTION OF THE CERTIFICATION BODY

7.1. The PPA HOBAC-PGCS will adopt the applicable evaluation procedure embodied under the Revised Implementing Rules and Regulations of Republic Act No. 9184.

8. SCOPE OF SERVICES

8.1. The scope of services to be provided by the certification body shall include the following and/or shall be subject to the following schedule:

Scope of Work/Duration	Deliverables
1. Recertification Audit under ISO 9001:2015, ISO 14001:2015 & Migration Audit under ISO 45001:2018 Year 1 Recertification/Migration Audit – three (3) working days	Preparation and submission of Audit Plan shall be two (2) weeks before the onsite audit
2. Issuance of IMS Certificate to (ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018) Certification for three (3) years	Issuance of ISO certification after one (1) month from the submission of corrective action /nonconformities, if any.
3. 1 st Surveillance Audit under ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018 Year 2 a. Surveillance Audit – two (2) working days	Preparation and submission of audit report detailing observations, opportunities for improvement, and any nonconformity with ISO standards within five (5) days.
4. 2 nd Surveillance Audit under ISO 9001:2015, ISO 14001:2015 & ISO 45001:2018 Year 3 a. Surveillance Audit – three (3) working days	

8.2. The certification body shall adhere to the agreed scope of work/deliverables with prior approval of the PPA Management Representative.

8.3. The certification body shall include in their audit activities and procedures a provision for appeals. If resolution on good terms between the agency and the certification body on decisions of the audit team cannot be made, the PPA shall have the right to refer the matter to an independent arbitrator.

8.4. The certification body audit team shall provide the PPA a full report on the operations audited consistent with the approved scope of work/deliverables within five (5) working days after the conduct of all audits.

9. CONFIDENTIALITY AND IMPARTIALITY

9.1. Except with the prior written consent of the PPA, the certification body shall not at any time communicate to any person or entity any confidential information acquired in the scope of the services, nor shall the certification body make public the findings/recommendations formulated in the course of or as a result of the services.

9.2. The certification body shall value the importance of impartiality in the certification of the system and shall use all reasonable efforts to manage possible conflicts of interest and ensure the objectivity of the certification process.

10. ENGAGEMENT FEE

10.1. In consideration of the services performed by the certification body, the PPA shall pay in Philippine Pesos as follows:

Deliverables/Issuance of Certificates	Amount
Recertification/Migration Audit to Integrated Management System (ISO 9001:2015, ISO 14001:2015 and ISO 45001:2018) Year 1	P190,000.00 (VAT inclusive)
Completion of 1 st Surveillance Audit – IMS Year 2	170,000.00 (VAT inclusive)
Completion of 2 nd Surveillance Audit – IMS Year 3	190,000.00 (VAT inclusive)
TOTAL	P 550,000.00 (VAT inclusive)

10.2. Payments shall be based on the completion of the activities as evidenced by the submission and acceptance of the required deliverables for the identified processes. The PPA may refuse to make payments in the event of any violation by the certification body of any of the terms and conditions specified therein.

10.3. The PPA shall provide transport for the auditors for onsite audits from airport to audit venue and vice versa as well as living accommodations during the Stages 1 and 2 and surveillance audits chargeable against the approved budget.

ELAINE L. PAREDES
Acting Manager, PMSODD