BAGONG PILIPINAS

PHILIPPINE PORTS AUTHORITY

BIDS AND AWARDS COMMITTEE
Procurement of Goods and Consultancy Services (BAC-PGCS)
Resolution No. 087-2024
Series of 2024

Award of Contract for the
SUPPLY, DELIVERY, INSTALLATION AND COMMISSIONING OF DATABASE UPGRADE, DATA SECURITY AND HIGH AVAILABILITY OF THE PPA COMPUTERIZED SYSTEMS (LOT 2: REPLACE AND UPGRADE OF PPA'S WEB-API SERVICES BACKEND TECHNOLOGY, AND OPCE USER INTERFACE/USER EXPERIENCE (UI/UX) SYSTEM)
ASD-132-2024

WHEREAS, the Philippine Ports Authority (PPA) posted an Invitation to Bid for the Supply, Delivery, Installation and Commissioning of Database Upgrade, Data Security and High Availability of the PPA Computerized Systems (Lot 2: Replace and Upgrade of PPA's Web-API Services Backend Technology, and OPCE User Interface/User Experience (UI/UX) System), in the websites of the PPA, PhilGEPS and in the Bulletin Board located at the PPA Corporate Building, South Harbor, Port Area, Manila, on 07 October 2024, continuously for seven (7) calendar days;

WHEREAS, the Approved Budget for the Contract to be Bid as posted/advertised is **₱ 6,160,000.00**;

WHEREAS, in response to the said advertisement, only Iserve Customer Management Solutions (ISERVE) Inc. secured the Bid Document in the amount of ₱ 10,000.00 and submitted its Technical and Financial Proposals;

WHEREAS, during the opening of bids on 29 October 2024 at 2:00 p.m., Iserve Customer Management Solutions (ISERVE) Inc. was declared "passing" with the requirements of the First Envelope;

WHEREAS, the Financial Proposal of Iserve Customer Management Solutions (ISERVE) Inc. was opened and declared "passing" with the requirements of the Second Envelope, hence its financial bid was read by the Chairperson, as follows:

NAME OF BIDDER	BID AMOUNT (As Read)
Iserve Customer Management Solutions (ISERVE) Inc.	₱ 6,100,000.00

WHEREAS, Bid Evaluation was conducted on 04 November 2024 to determine if there were arithmetical or computational errors on the submitted bid, and the Bid Evaluation Report, as approved by the BAC on 05 November 2024, showed no discrepancies between the Total Bid Prices and Unit Bid Prices of Iserve Customer Management Solutions (ISERVE) Inc.;

WHEREAS, Iserve Customer Management Solutions (ISERVE) Inc. was declared as the Single Calculated Bidder in the amount of ₱ 6,100,000.00;

WHEREAS, post-qualification was conducted on 12 November 2024 to examine, validate and verify the eligibility, technical and financial requirements submitted by Iserve Customer Management Solutions (ISERVE) Inc. and in the Post-Qualification Report, as approved by the BAC on 15 November 2024, Iserve Customer Management Solutions (ISERVE) Inc. was declared as the Single Calculated and Responsive Bidder;

NOW, THEREFORE, for and in consideration of the foregoing premises, the BAC hereby RESOLVE as it is hereby RESOLVED to declare **ISERVE CUSTOMER MANAGEMENT SOLUTIONS (ISERVE) INC.** as the Single Calculated and Responsive Bidder, and to recommend the award of contract for the Supply, Delivery, Installation and Commissioning of Database Upgrade, Data Security and High Availability of the PPA Computerized Systems (Lot 2: Replace and Upgrade of PPA's Web-API Services Backend Technology, and OPCE User Interface/User Experience (UI/UX) System), in the amount of **SIX MILLION ONE HUNDRED THOUSAND PESOS (₱ 6,100,000.00)**, inclusive of taxes, to the said bidder.

ADOPTED AND APPROVED by the BAC on 15 November 2024.

DANAH S. JARAMILLO
Regular Member

JOSEPHINE M. NAPIERE
Regular Member

DIANE STEFFI T. GUILLAMON
Regular Member

for:
ERIC E. DIMACULANGAN
Provisional Member

WILFRED THOMAS B. GORRE
Provisional Member
End-User, ICTD

ANGELINA A. LLOSE
Vice-Chairperson

MARK JON S. PALOMAR
Chairperson, BAC

BAC

BAGONG PILIPINAS

PHILIPPINE PORTS AUTHORITY

18 November 2024

MEMORANDUM

F O R : The General Manager

F R O M : The Chairperson, HO-BAC-PGCS

SUBJECT : **BAC RESOLUTIONS FOR THE AWARD OF CONTRACT/ NOTICES OF AWARD TO THE WINNING BIDDERS**

With reference to the Opening of Bids for the hereunder Projects, we are submitting the following BAC Resolutions for the Award of Contract/Notices of Award to the winning bidders, as follows:

1. BAC-PGCS Resolution No. 086-2024 Series of 2024, for the Award of Contract to DBQUEST, INC. as the Lowest Calculated and Responsive Bidder for the Supply, Delivery, Installation and Commissioning of Database Upgrade, Data Security and High Availability of the PPA Computerized Systems (Lot 1: Database Upgrade, Support and Training), in the amount of P89,919,910.00.

2. BAC-PGCS Resolution No. 087-2024 Series of 2024, for the Award of Contract to ISERVE CUSTOMER MANAGEMENT SOLUTIONS (iServe) INC. as the Single Calculated and Responsive Bidder for the Supply, Delivery, Installation and Commissioning of Database Upgrade, Data Security and High Availability of the PPA Computerized Systems (Lot 2: Replace and Upgrade of PPA's Web-Api Services Backend Technology, and OPCE User Interface/User Experience UI/UX System), in the amount of P6,100,000.00.

for consideration and approval of the General Manager as Head of the Procuring Entity, pursuant to Section 37 of the 2016 Revised IRR of R.A. 9184.

MARK JON S. PALOMAR

APPROVED/~~DISAPPROVED~~:

JAY DANIEL R. SANTIAGO
General Manager