

Bonifacio Drive, South Harbor, Port Area, Manila 1018, Philippines, P.O. Box 436, Manila, Philippines Tel. No. (0632) 527-8356, Fax No. (0632) 527-4855, http://www.ppa.com.ph

JUN 0 2 2014

PPA MEMORANDUM CIRCULAR

NO. 04 - 2014

TO :

All PPA Officials/Employees

And Others Concerned

REFERENCE

PORT OF OZAMIZ, OZAMIZ CITY

SUBJECT

IMPLEMENTATION OF PPA QUALITY MANAGEMENT

SYSTEM (QMS) ON FACILITATION OF VESSEL ENTRANCE AND CLEARANCE PROCESSES (VEC)

Pursuant to Executive Order No. 605 entitled "Institutionalizing the Structure, Mechanisms and Standards to Implement the Government Quality Management Programs, Amending for the Purpose Administrative Order No. 161, s. 2006", and our commitment to DOTC's Performance Governance System (PGS), the PPA QMS for the Port of Ozamiz is officially implemented together with the approved QMS Manuals consisting of the Policy and Procedure Manuals.

The Quality Policy Statement, as follows, is hereby adopted, made known and should be understood within PPA, as required by the ISO 9001 Standard:

"It is the policy of the Philippine Ports Authority to consistently provide and continually improve the quality of its port operations and services in the facilitation of vessel entrance and clearance processes at the Port of Ozamiz that satisfy the needs of its clients and comply with international and national statutory and regulatory requirements".

The Port Manager and the PSD Manager of PMO Ozamiz are hereby designated as the PMO Management Representative and PMO Deputy Management Representative, respectively, and shall have responsibilities as contained in the approved QMS Manuals.

All concerned PPA officials and employees are enjoined to comply with the provisions of said Manuals.

RAUL T. SANTOS Officer In Charge

VISION

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By 2030, customers doing business in our ports shall experience full and sustained productivity, efficiency comfort, connectivity, safety and security. MISSION

We commit to provide reliable and responsive services in our ports, sustain development of our port communities and environment and be a model corporate agency of the government.