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PPA MEMORANDUM CIRCULAR
No. 09 - 2022



PHILIPPINE
PORTS
AUTHORITY



TO : All PPA Officials/Employees
And Others Concerned

SUBJECT : **IMPLEMENTATION OF PPA QUALITY MANAGEMENT SYSTEM (QMS) IN
PPA HEAD OFFICE AND ENROLLED PORTS**

Pursuant to Executive Order No. 605 dated 23 February 2007, entitled "Institutionalizing the Structure, Mechanisms, and Standards to Implement the Government Quality Management Programs, Amending for the Purpose Administrative Order No. 161, s. 2006" and further to PPA MC 11-2016 and PPA MC 10-2016 regarding the implementation of PPA Quality Management System (QMS) on **Corporate Support on Administration, Planning and Control of Resources for PPA Port Management Offices (for Head Office)** and **Vessel Entrance and Clearance Process (for PPA enrolled ports)** respectively, which were officially implemented effective October 14, 2016, it is reiterated that the following Quality Policy Statements are hereby adopted, made known and should be understood within PPA as required by the ISO 9001 Standard:

- 1. PPA Head Office - "It is the policy of the Philippine Ports Authority to consistently provide and continually improve the quality of its Corporate Support and Services on Administration, Planning and Control of Resources for PPA Port Management Offices (APC) that satisfies the needs and expectations of its interested parties and comply with international, national statutory and regulatory requirements".**
- 2. PPA enrolled ports - "It is the policy of the Philippine Ports Authority to consistently provide and continually improve the quality of its port operations and services on the facilitation of vessel entrance and clearance process at the PPA enrolled ports that satisfies the needs and expectations of its interested parties and comply with international, national statutory and regulatory requirements".**

The above scopes and quality policies are interrelated in connection with the QMS implementation and ISO Certification Project of Head Office and the concerned ports/PMOs.

The Manager, Port Management Systems and Organizational Development Department and the Port Managers of the PMOs are hereby designated as PPA Management Representative and PMO Management Representatives respectively and shall have responsibilities as contained in the approved QMS Manuals.

All concerned PPA officials and employees are enjoined to comply with the provisions of said Manuals.

JAY DANIEL R. SANTIAGO
General Manager