

Port Management Office - Marinduque / Quezon

2/F Padillo Bldg., Quezon Avenue corner Trinidad St., Lucena City





CITIZEN'S CHARTER OF THE PHILIPPINE PORTS AUTHORITY INTRODUCTION



The Philippine Ports Authority (PPA) was created on July 11, 1974 with the issuance of Presidential Decree (PD) No. 505. This PD was subject of several amendments one of which is PD No. 857 which was issued on December 23, 1975. Section 6 (v) of PD No. 857 empowers the PPA "to create or alter its own organization or Port Management Unit, and staff such an organization or Port Management Unit (PMU) with appropriate and qualified personnel in accordance with what may be deemed proper or necessary to achieve the objectives of the Authority".

The PPA Citizen's Charter is in support of the government's program to promote integrity, accountability, proper management of public affairs and public property as well as to establish effective practices aimed at the prevention of graft and corruption in government.

The Charter is presented by Head Office and Field Office frontline services.





CITIZEN'S CHARTER OF THE PPA BACKGROUND INFORMATION



Under PD No. 505, otherwise known as the "Philippine Ports Authority Decree of 1974", PPA is given general jurisdiction and control over all persons, groups and entities that already exist or are still being proposed to be established within the different port districts throughout the country.

PPA, in coordination with other government agencies, is also mandated to prepare and annually update a "Ten—Year Philippine Port Development Program" which shall embody the integrated plan for the development of the country's ports and harbors.

However, recognizing the need to integrate and coordinate port planning, development, control and operations at the national level while at the same time promoting the growth of regional port bodies which may be more familiar with the peculiarities and potentials of their respective localities, PD No. 857, or the "Revised Charter of the Philippine Ports Authority", was issued on November 16, 1978.



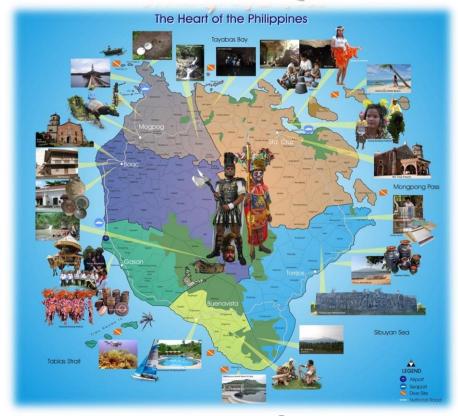


PMO-Marinduque/Quezon PROVINCE PROFILE



Marinduque is an island province of the Philippines located in Region IV-B MIMAROPA region. Its capital is the Municipality of Boac. Marinduque lies between Tayabas Bay to the north and Sibuyan Sea to the south. It is west of the Bondoc Peninsula of Quezon province; east of Mindoro Island; and north of the island province of Romblon.

MARINDUQUE





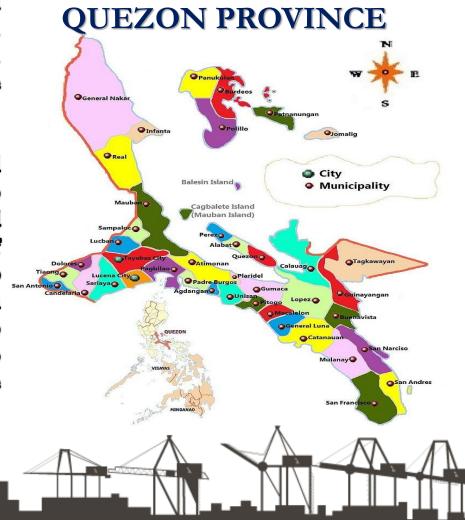


PMO-Marinduque/Quezon PROVINCE PROFILE



Quezon is a province of the Philippines in the CALABARZON region of Luzon island. The province was named after Manuel L. Quezon, the second President of the Philippines, and its capital is Lucena City.

Quezon is southeast of Metro Manila and is bordered by the provinces of Aurora to the north, Bulacan, Rizal Laguna and Batangas to the west and the provinces of Camarines Norte and Camarines Sur to the east. Part of Quezon lies on an isthmus connecting the Bicol Peninsula to the main part of Luzon. The province also includes the Polillio Islands in the Philippine Sea.





CITIZEN'S CHARTER OF THE PPA

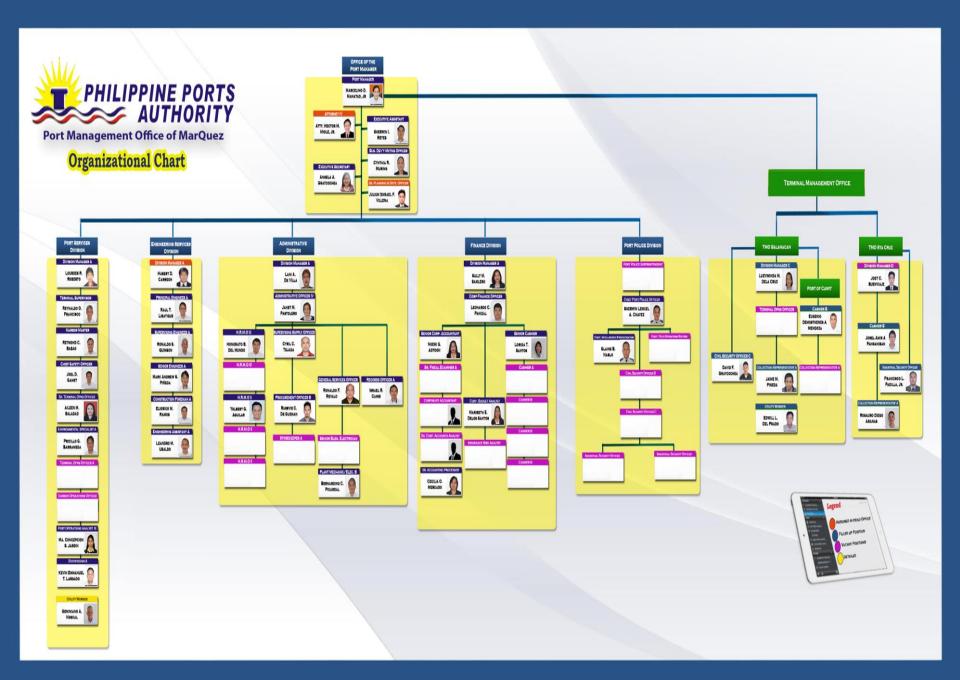


VISION

"By 2020, PPA shall have provided port services of global standards"

MISSION

- ❖ Provide reliable and responsive services in ports, sustain development of communities and the environment, and be a model corporate agency of the government.
- * Establish a mutually beneficial, equitable, and fair relationship with partners and service providers.
- ❖ Provide meaningful and gainful employment while creating a nurturing environment that promotes continuous learning and improvement.
- Establish a world-class port operation that is globally competitive adding value to the country's image and reputation





PMO-MARQUEZ OFFICIALS













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PMO-MARQUEZ OFFICIALS











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PORTS UNDER THE JURISDICTION OF PMO-MARINDUQUE/QUEZON



Under PMO-MarQuez four (4) ports are considered as major ports due to their vital role in transforming the socio-economic activities within their hinterlands, namely:

- Port of Lucena
- Port of Balanacan
- Port of Cawit
- Port of Sta. Cruz

Other notable ports in Marinduque/Quezon

- 1) Port of San Andres
- 2) Port of Burdeos
- 3) Port of Perez
- 4) Port of Real
- 5) Port of Atimonan
- 6) Port of Gumaca

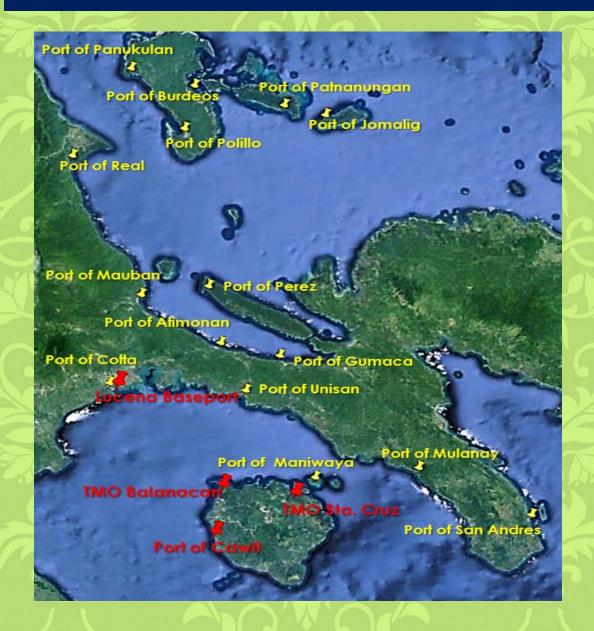
- 7) Port of Panukulan
- 8) Port of Patnanungan
- 9) Port of Polillo
- 10) Port of Jomalia
- 11) Port of Mauban
- 12) Port of Unisan

- 13) Port of Mulanay
- 14) Port of Pagbilao
- 15) Port of Cotta
- 16) Port of Maniwaya



PMO-MARQUEZ PORT SYSTEM







PORT OF LUCENA



Geographical Coordinates:

13°54'13" North, 121°37'36" East

Port of Lucena is re-known as the gateway and melting port city of Southern Luzon. It is considered as one of the most important commercial and trading center of Southern Tagalog.

Berthing Facilities:

Length (m)

RC Pier 52 x 12

RoRo Ramp 9 x 11 (3-units)

9 x 12 (1-unit)

Storage Facilities:

General Cargo Area: 8.005 m²

Controlling water Depths: 5.00-6.00 m









PORT OF BALANACAN

Geographical Coordinates: 13° 32' 1" North,

121° 51' 56" East

The Port of Balanacan is one of the major port of entry in the province of Marinduque, which western side of the province. It links Marinduque with to the main Island of Luzon and some island provinces in the Visayan region.

Berthing Facilities:

Length (m)

RC Wharf 83

RoRo Ramp 9 x 11 (2-units)

Storage Facilities:

Marshalling/Cargo Area: 4,558 m²

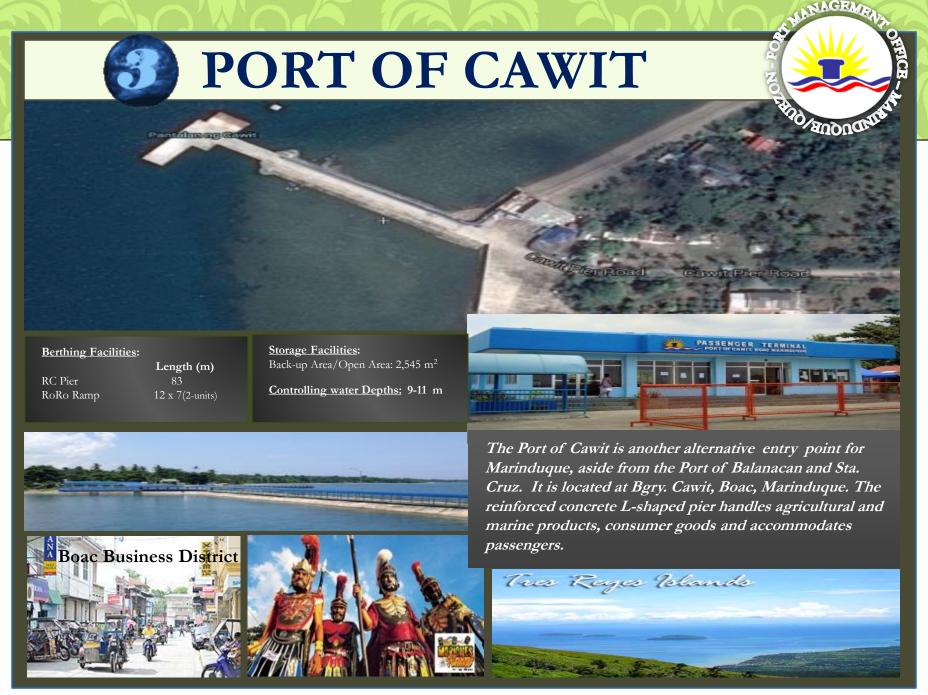
Cargo Shed: 200 m²

Controlling water Depths: 6.50 m











PORT OF STA. CRUZ





The Port of Sta. Cruz in the province of Marinduque is one of the three (3) main entry point of the province. It serves the eastern side of Marinduque catering to the towns of Sta. Cruz and Torrijos.





Berthing Facilities:

Length (m)

RC Pier 70×9

RoRo Ramp 9 x 11 (1-units)

Storage Facilities:

Marshalling/Back-up/Open Area: 2,953 m²

Controlling water Depths: 7.00m





Office of the Port Manager FRONTLINE SERVICE: ISSUANCE OF PERMIT TO OPERATE (PTO)



Documentary Requirements

For New Application:

- Prescribed PPA Application Form
- Customer Registration Form (CRF)
- Duly notarized Omnibus Undertaking
- Specific area of operations with sketch

For Renewal Application

- Prescribed PPA Application Form
- Duly notarized Omnibus Undertaking

STEP	APPLICANT/CLIENT	SERVICE PROVIDER	DURATION	PERSON IN CHARGE	FEES	FORMS
1	Secure application form and submit to PMO the duly filled up form	Issue application form/Receive duly filled up application form	3 mins.	врмо	None	Application Form
2	Submit documentary requirements for evaluation	Evaluate documentary requirements. If complete, assessment form will be issued for the payment of annual ancillary service fee	30 mins.	вомо	None	Assessment Form
3	Wait for the approval of the Permit to Operate	Forward PTO to PSD Manager for endorsement Forward PTO to Port Manager for approval	30 mins.	PSD Manager Port Manager	None	Permit to Operate
4	Proceed to the Cashier's Office to pay the annual ancillary service fee and other admin fees, if required	Receive payment of ancillary service fee per Official Receipt of PPA	10 mins.	Cashier	Prescribed fee/s + 12% VAT	Official Receipt
5	Submit copy of O.R.	Check payment of ancillary service fee. and other required fees. Encode applicant's profile in PTO Form and print for applicant's signature	15 mins.	BDMO	None	Official Receipt
6	Receive approved Permit to Operate	Release approved Permit to Operate	5 mins.	BDMO	None	Approved Permit to Operate



Office of the Port Manager FRONTLINE SERVICE: ISSUANCE OF PERMIT TO OPERATE (PTO)



PPA Memorandum Circular No. 02-2015

Applicable fees to be collected by PPA for the issuance of Permit to Operate to service providers

	Fees	12% VAT	Sub-Total
Annual Regulatory Fee	₱3,240.00	₱388.80	₱3,628.80
Permit Fee	₱ 650.00	₱ 78.00	₱ 728.00

TOTAL ₱4,356.80



Port Police Division

FRONTLINE SERVICE: ISSUANCE OF PERMIT TO OPERATE (PTO) TRUCKING SERVICES-ANNUAL VEHICLE PASS



STEP	APPLICANT/CLIENT	SERVICE PROVIDER	DURATION	PERSON IN CHARGE	FEES	FORMS
7	Submit photocopy of the PTO, Official Receipt and Certificate of Registration of vehicle the applicant intend to be issued with the annual Vehicle Pass Fee and list of employee for the issuance of Access Pass ID	Evaluate documentary requirements submitted by the applicant, if complete, assessment form will be issued for the payment of Annual Vehicle Pass and Access Pass ID	10 mins.	Chief, Operations Section, PPD	For Annual Vehicle Pass: P100.00 (for cargo vehicle), P50.00 (for non- cargo vehicle) plus 12% VAT For Access Pass ID: P50.00 plus 12% VAT	Assessment Form
8	Proceed to the Cashier's Office to pay the Annual Vehicle Pass and Access Pass ID fees	Check payment/a per Official Receipt of PPA	20 mins.	Chief, Operations Section, PPD	None	None
9	Receive Vehicle Pass Sticker and Access Pass ID	Release Vehicle Pass Sticker and Access Pass ID	5 mins.	Chief, Operations Section, PPD	None	Vehicle Pass Sticker and Access Pass ID



Port Police Division

FRONTLINE SERVICE:
ISSUANCE OF PERMIT TO OPERATE (PTO)
TRUCKING SERVICES-ANNUAL VEHICLE PASS



PPA Administrative Order No. 02-2011

Prescribed fees for pass control system and access regulations

	Fees	12% VAT	Total
Temporary Port User's ID/Pass	₱5.00	₱0.60	₽ 5.60
Temporary Vehicle Pass	₱10.00	₱ 1.20	₱11.20
Annual Port User's ID/Pass	₱50.00	₱6.00	₱56.00
Annual Vehicle Sticker/Pass (Non-cargo/light vehicle)	₱75.00	₱9.00	₱84.00
Annual Vehicle Sticker/Pass (Cargo Vehicle/Truck)	₱100.00	₱12.00	₱ 112.00



Office of the Port Manager

FRONTLINE SERVICE: ISSUANCE OF PERMIT TO OCCUPY (PTOC)



Documentary Requirements:

- Prescribed PPA Application Form
- Customer Registration Form (CRF)
- Duly notarized Omnibus Undertaking

Additional Documents:

- Business Plan/Project Brief
- Architectural Plan/Layout Plan
- Secretary's Certificate/Affidavit Authorizing Representative to enter into contract with the Authority

STEP	APPLICANT/CLIENT	SERVICE PROVIDER	DURATION	PERSON IN CHARGE	FEES	FORMS
1	Submit letter of intent to lease	Check the area applied for according to type of property, area size, utilization of the area in accordance with PLOP	15 mins.	TS	None	
2	Submit lease application form	Evaluate documentary requirements. If complete, assessment form will be issued for the payment of computed rental: 2 months deposit and 1 month advance for new applicant	30 mins.	BDMO	None	Order of Payment
3	Wait for the approval of the Permit to Occupy	Forward PTOc to PSD Manager for endorsement and forward the same to the Port Manager for approval	30 mins.	PSD Manager Port Manager	None	Permit to Occupy
4	Proceed to the Cashier's Office to pay the computed rental	Receive payment of computed rental per Official Receipt of PPA	15 mins.	Cashier	Prescribed fee/s + 12% VAT	Official Receipt
5	Submit copy of O.R.	Check payment of computed rental. Encode applicant's profile in PTOc Form and print for applicant's signature	30 mins.	BDMO	None	Official Receipt
6	Receive approved Permit to Occupy	Release approved Permit to Occupy	5 mins.	BDMO	None	Approved PTOc



Office of the Port Manager FRONTLINE SERVICE:

ISSUANCE OF PERMIT TO OCCUPY (PTOC)



4th and FINAL RENEWAL

PORT MANAGEMENT OFFICE

PMO shall be the initiating unit for the 4th and final renewal of all PTOcs



PORT MANAGEMENT OFFICE

Evaluates the application and endorses it to CSD



COMMERCIAL SERVICES DEPARTMENT (CSD)

Recommends approval of the application by the AGMO



AGM FOR OPERATIONS (AGMO)

Approves the 4th and final renewal of the PTOc



Port Services Division

FRONTLINE SERVICE: WITHDRAWAL/LOADING OF CARGOES FROM/INTO A VESSEL



Schedule of Availability of Service: 24/7

Frontline Service: Withdrawal of Breakbulk/Bulk/Loose Cargoes From a Vessel

STEP	APPLICANT/CLIENT	SERVICE PROVIDER	DURATION	PERSON IN CHARGE	FEES	FORMS
1	Submit Bill of Lading (BL) and/or Arrastre/Stevedoring Receipt, Withholding Tax Certificate and other required documents	Issue Computation Sheet (CS)	3 - 5 mins.	Duty Officer		
2	Proceed to Cashier's Office for payment	Receive payment and issue Official Receipt (OR)	3 – 5 mins.	Sr. Cashier/ Cashier/Collecting Officer		
3	Present O.R. to Guard-On-Duty	Check/verify payment and order release of cargo/es	1 min.	Guard-On-Duty		

Frontline Service: Loading of Breakbulk/Bulk/Loose Cargoes Into a Vessel

STEP	APPLICANT/CLIENT	SERVICE PROVIDER	DURATION	PERSON IN CHARGE	FEES	FORMS
1	Submit Bill of Lading (BL) and/or Arrastre/Stevedoring Receipt, Withholding Tax Certificate and other required documents	Issue Computation Sheet (CS)	3 - 5 mins.	Sr. Terminal Operations Officer (STOO)/ Terminal Operations Officer (TOO)		
2	Proceed to Cashier's Office for payment	Receive payment and issue Official Receipt (OR)	3 – 5 mins.	Sr. Cashier/ Cashier/Collecting Officer		
3	Present O.R. to Guard-On-Duty	Check/verify payment and order release of cargo/es	1 min.	Guard-On-Duty		



Port Services Division FRONTLINE SERVICE: ENTRANCE FORMALITIES TMOS BALANACAN, STA. CRUZ & CAWIT



STEP 1

The Shipping Agent/Clearing Officer presents it roll book and advised to record in TMO's Logbook
Submits copy of PPA Outward Coasting Manifest from the last port of call duly stamped cleared, Master's Oath of Safe
Departure stamped by PCG, 3 sets of Coasting/Passenger Manifest and Crew List.



STEP 2

The Shipping Agent/Clearing Officer fills up Vessel Information Sheet (VIS).



STEP 3

The PPA Duty Officer verifies the completeness/accuracy of the required information.



STEP 4

The Shipping Agent/Clearing Officer reports to the PPA Duty Officer after the loading of cargoes and/or rolling cargoes.



STEP 5

The PPA Duty Officer ensures that corresponding charges had been assessed, invoiced and collected before loading/unloading of cargoes



Port Services Division FRONTLINE SERVICE:





STEP 1

Shipping Agent/Clearing Officer signifies intention to clear the vessel. Updates the VIS previously accomplished during entrance and presents the following documents

- 3 sets of outward/coasting/passenger manifests
- Manifest/crew list duly subscribed by the Vessel Master
- Outgoing Master's Oath of Safe Departure duly noted by PCG



STEP 2

Shipping Agent/Clearing Officer pays corresponding charges to PPA Duty Officer who shall issue Official Receipts for payment of charges against vessel and cargoes



STEP 3

PPA Duty Officer stamps cleared at the Vessel's Roll Book and Outgoing Manifests



STEP 4

Shipping Agent/Clearing Officer signs out on PPA Logbook.



Port Services Division FRONTLINE SERVICE: CARGO LOADING/WITHDRAWAL FLOW TMOS BALANACAN, STA. CRUZ & CAWIT



STEP 1

Shipper/Consignee presents assessment from issued Cargo Handling Operator to PPA Duty Officer/Collector of the day.



STEP 2

PPA Duty Officer/Collector verifies completeness of Assessment Form



STEP 3

PPA Collector issues Official Receipt corresponding to the amount indicated in the Assessment Form issued by Cargo Handling Operator



STEP 4

Shipper/Consignee proceeds to Vessel/Shipping Company to effect Cargo/Van loading or withdrawal.

Maximum time needed: 10 minutes



Administrative Division - Personnel Gervices FRONTLINE SERVICE: RECEIVING OF INCOMING COMMUNICATIONS



1	SERVICE TITLE	RECEIVING OF INCOMING COMMUNICATIONS
	OFFICE ADDRESS :	Philippine Ports Authority Port Management Office of Marinduque/Quezon 2/f Padillo Bldg. Quezon Ave. cor. Trinidad St., Lucena City
		Telephone Numbers: (042) 717-3287/717-3289
		Email Address: pmomarquez@ppa.com.ph
	SERVICE DESCRIPTION:	Incoming Letters/Communications for Data, Queries, Foreshore Clearance, Use of PPA Grounds/Facilities, Field Trips, Invitations for Meetings/Conferences/Seminars, etc.
	WHO MUST AVAIL OF THE SERVICE :	All government/private agencies, port users, shipping lines and other customers.
	REQUIREMENTS:	Letters/Requests/Email
	SCHEDULE OF AVAILABILITY OF THE SERVICE :	Monday to Friday, 8:00 A.M. to 5:00 P.M.
	FEES:	None



Administrative Division - Personnel Gervices FRONTLINE SERVICE:





HOW TO AVAIL OF THE SERVICE:

STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCES	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Presents letter/communications to the Records Officer	Reads/receives the letter/communication	1 minute	Records Officer	None	None	Letter Received
2	Gets file copy	Stamped "Received", scanned and entered into the database (DTS)	2 minutes	Records Officer	None	None	Letter Stamped "Received" and CFU copy
3		Forwards communications to the OPM Staff	1 minute	Records Officer	None	None	Routing Slip duplicate copy received
4		Acted communication/s routed to concerned Division/s	1 minute	Excutive Secretary	None	None	Routing Slip duplicate copy received



Administrative Division ~ Personnel Gervices FRONTLINE SERVICE: RECEIVING OF INTER-OFFICE COMMUNICATIONS



2	SERVICE TITLE	RECEIVING OF INTER-OFFICE COMMUNICATIONS
	SERVICE DESCRIPTION:	Receiving of PPA Unnumbered Memorandum, Special Orders, Memorandum Circulars/Orders, Operations Memorandum Orders, Administrative Circulars/Orders, Finance Memorandum Orders, Letter/Requests, ATPs JVs, NBAs, SNAOBs.
	WHO MUST AVAIL OF THE SERVICE :	PPA PMO Marinduque/Quezon from different Divisions/Sections.
	REQUIREMENTS:	Special Orders, Travel Orders, Unnumbered Memorandum Invitations and Programs.
	SCHEDULE OF AVAILABILITY OF THE SERVICE :	Monday to Friday, 8:00 A.M. to 5:00 P.M.
	FEES:	None



Administrative Division ~ Personnel Gervices FRONTLINE SERVICE: RECEIVING OF INTER-OFFICE COMMUNICATIONS



HOW TO AVAIL OF THE SERVICE:

STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCES	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Office of the Port Manager	Received Special/Travel Orders, Unnumbered Memo's	1 minute	Records Officer	None	None	SO's / TO's / Unnumbered Memo's signed
2		Assigned numbers all approved SO's / TO's / Unnumbered Memo's	2 minutes	Records Officer	None	None	Recorded to corresponding logbook
3		Central File Unit (CFU) disseminates copies to concerned Division/Personnel	2 minutes	Records Officer	None	None	SO's / TO's / Unnumbered Memo's received



Administrative Division - Personnel Services FRONTLINE SERVICE: MAILING/DISPATCHING OF OUTGOING COMMUNICATIONS



3	SERVICE TITLE	MAILING/DISPATCHING OF OUTGOING COMMUNICATIONS
	SERVICE DESCRIPTION:	Mailing/Dispatching of Monthly/Quarterly/Annual Reports, Letter Requests, Queries to PPA Head Office, TMO's, Other PMO's, governments agencies, private agencies and other customers.
	WHO MUST AVAIL OF THE SERVICE :	Couriers such as LBC, Postal Services from the Philippine Postal Corporation.
	REQUIREMENTS:	Monthly/Quarterly/Annual Reports, Letter Requests, Queries to PPA Head Office, TMO's, Other PMO's, governments agencies, private agencies and other customers.
	SCHEDULE OF AVAILABILITY OF THE SERVICE :	Monday to Friday, 8:00 A.M. to 5:00 P.M.
	FEES:	None



Administrative Division - Personnel Gervices FRONTLINE SERVICE: MAILING/DISPATCHING OF OUTGOING COMMUNICATIONS



HOW TO AVAIL OF THE SERVICE:

STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCES	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Concerned Division	Receives various	3 minutes	Records Officer	None	None	Communications
		communications for mailing					Stamped
							"Dispatched"
2		Segregates the	2 minutes	Records Officer	None	None	Communications
		communications to different					placed in
		addresses					Pouches
3		Signs Airway Bill	2 minutes	Records Officer	Airway Bill	Small Pouch	Signed Airway
						= P105.00;	Bill Filed
						Med Pouch	
						= 175.00	







4	SERVICE TITLE	PREPARATION OF PURCHASE REQUESTS, REQUEST FOR PRICE QUOTATIONS, ABSTRACT FOR PRICE QUOTATIONS, PURCHASE ORDERS.
	OFFICE ADDRESS:	Philippine Ports Authority Port Management Office of Marinduque/Quezon 2/f Padillo Bldg. Quezon Ave. cor. Trinidad St., Lucena City
		Telephone Numbers: (042) 717-3287/717-3289
		Email Address: pmomarquez@ppa.com.ph
	SERVICE DESCRIPTION:	Receiving of Purchase Request (PR) for the requisitions of construction materials, office supplies, vehicle parts, various repairs of equipment, fuel and oil consumption.
	WHO MUST AVAIL OF THE SERVICE :	Division/Section Chief concerned.
	REQUIREMENTS:	Purchase Request (PR)
	SCHEDULE OF AVAILABILITY OF THE SERVICE :	Monday to Friday, 8:00 A.M. to 5:00 P.M.
	FEES:	None



Administrative Division - Personnel Services

PREPARATION OF PURCHASE REQUESTS, REQUEST FOR PRICE QUOTATIONS, ABSTRACT FOR PRICE QUOTATIONS, PURCHASE ORDERS



HOW TO AVAIL OF THE SERVICE:

STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCES	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Presents Purchase Request (PR)	Prepares and generates PR in the system "ORACLE" with system generated PR number, signed by the Division/Section Head	3 minutes	ADM / ESD / PSD / FIN/ PPD	Purchase Request (PR)	None	None
2	2 Receives PR for approval		3 minutes	Executive Assistant A / Port Manager	Purchase Request (PR)	None	None
3	Preparation of Request for Price Quotation	Receives approved PR and prepares Request for Price Quotations (RFPQ) in three (3) sets for canvassing	5 minutes	Procurement Officer	RFPQ	None	None
4		Serves RFPQ to three (3) bonafide and reputable suppliers/bidders	1 hour	Procurement Officer	RFPQ	None	None
5	Submission of Request for Price Quotation	Submits sealed RFPQ to BAC Secretariat or supplier requests canvasser to pick sealed RFPQ	1 hour	Supplier / Procurement Officer	RFPQ	None	None
6		Receives sealed RFPQ to BAC	5 minutes	BAC Secretariat	RFPQ	None	None
7	Preparation of Abstract for Price Quotation (AFPQ)	Opens & signs sealed RFPQ, evaluates, determines & recommends lowest and responsive supplier/bidder	5 minutes	BAC Secretariat	AFPQ	None	None
8		Prepares AFPQ and signed same	3 minutes	BAC Secretariat / BAC Members / TWG Members	AFPQ	None	None



Administrative Division ~ Personnel Services PREPARATION OF PURCHASE REQUESTS, REQUEST FOR PRICE QUOTATIONS, ABSTRACT FOR PRICE QUOTATIONS, PURCHASE ORDERS



DUDATION OF 1							
STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCES	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
9	Preparation of Purchase Order Receives signed AFPQ,		15 minutes	Sr. Supply Officer /	PO	None	None
	(PO) prepares Purchase Order (PO)			Procurement			
		encodes price, quantity,		Officer			
		supplier's name and account					
		code of materials, and					
		generates PO in the system					
10		Forwards PO to Finance	15 minutes	Fiscal Examiner /	PO	None	None
		Section for budget allocation		Finance Services			
		and certification of funds		Chief			
		availability					
11		Forwards PO to Admin	3 minutes	ADM Manager	PO	None	None
		Manager for recommending					
		approval					
12		Endorses PO to the Port	3 minutes	Port Manager /	PO	None	None
		Manager for approval		Executive			
				Assistant			
13	Serves/delivery of Purchase	Receives approved PO and	15 minutes	Sr. Supply Officer /	PO	None	None
	Order (PO)	serves same to winning		Procurement			
		supplier/bidder for		Officer			
		conformation					
14		Submits to resident COA copy	3 minutes	Sr. Supply Officer /	PO	None	None
		of PO within 5 days from		Procurement			
		receipt of the original PO		Officer			
		stamp received by COA					
15	Delivery of Supplies	Winning supplier/bidder	15 minutes	Supplier / Bidder	PO	None	None
		delivers supply per approved					
		PO					
16		Receives checks/verifies the	5 minutes	Sr. Supply Officer /	Charge Invoice	None	None
		quantity & quality of supplies/		Technical	/ Delivery		
		items in conformity of PO		Inspector	Receipt		



Administrative Division ~ Personnel Services PREPARATION OF PURCHASE REQUESTS, REQUEST FOR PRICE QUOTATIONS, ABSTRACT FOR PRICE QUOTATIONS, PURCHASE ORDERS



STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	ACTIVITY UNDER NORMAL CIRCUMSTANCE	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
17	Issuance of Inspection and Acceptance Report (IAR)	Prepares/generates and signs the Inspection and Acceptance Report	5 minutes	Sr. Supply Officer / Technical Inspector	IAR	None	None
18	Preparation of Disbursement Voucher (DV) and Budget Utilization Report	Submits generated DV and BUR with complete supporting docs (PR, RFPQ, AFPQ, PO, NOE, IAR, Charge Invoice)	3 minutes	Sr. Supply Officer / Procurement Officer	DV / BUR	Based on assessed amount	None
19	Validate DV, BUR and generates JES for approval	Receives DV & BUR for clarification and generate Journal Entry Sheet (JES) for approval	5 minutes	Fiscal Examiner / Sr. CAA / Finance Services Chief	DV / BUR / JES	None	None
20		Signed DV and forwards same to the Disbursement Officer (DO)	3 minutes	Finance Manager	DV / BUR / JES	None	None
21	Preparation of Checks	Issues Checks to the winning supplier with the corresponding amount and forwards to Admin Manager for signature	3 minutes	Sr. Cashier / Disbursement Office	Check	Based on assessed amount	None
22		Signed checks and forwards same to the Port Manager for counter signature	1 minute	Finance Manager	Check	None	None
23		Countersigned checks and forwards to the DO	3 minutes	Port Manager	Check	None	None
24		Receives signed checks and informs supplier for pick-up of payments	15 minutes	Sr. Cashier / Disbursement Office	Official Receipt (OR)	None	None



Engineering Services Division FRONTLINE SERVICE: ISSUANCE OF CLEARANCE FOR FORESHORE LEASE APPLICATIONS (FLA), MISCELLANEOUS LEASE APPLICATION (MLA), MISCELLANEOUS SALES APPLICATIONS (MSA)



1	SERVICE TITLE		ISSUANCE OF CLEARANCE FOR FORESHORE LEASE APPLICATIONS (FLA), MISCELLANEOUS LEASE APPLICATIONS (MLA), MISCELLANEOUS SALES APPLICATIONS (MSA).
	OFFICE ADDRESS :		Philippine Ports Authority Port Management Office of Marinduque/Quezon PMO Address
			Telephone Numbers:
			Fax Number:
			Email Address:
	SERVICE DESCRIPTION:		As per PD 857 - The Revised Charter of the Philippine Ports Authority, PMO Memo Circular No. 30-2004 and DENR DAO 2004-24, Clearance for the Development of any Foreshore Lease is required from concerned government agencies including the Philippine Ports Authority that the foreshore area is not needed for port development.
	WHO MUST AVAIL OF THE SERVICE :		Persons who wish to use and develop any foreshore area within the jurisdiction of the Port Management Office of Marinduque/Quezon, specifically from the province of Quezon in thie CALABARZON region including the Polillo Group of Island to the island province of Marinduque located in MIMAROPA (Region IV-B) Region.
	REQUIREMENTS:		a. Endorsement from the DENR-CENRO for the FLA Application b. Survey Plan of the land applied for; c. Location Plan of the land, and d. Vicinity Map
	SCHEDULE OF AVAILABILITY OF THE SERVICE	E:	Monday to Friday, 8:00 A.M. to 5:00 P.M.
	FEES:	Port Related -	Certification Fee Php1000.00 + 12% VAT = Php1,120.00

Non - Port Related - Php500.00 + 12% VAT = Php560.00







STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCE	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Proceed to PMO Records Officer and submit DENR Endorsement, requirements for FLA Clearance	Records Section receives documents and forward application to the Office of the Port Manager	3 minutes	Records Officer	None	None	Letter Received
2		Office of the Port Manager initially process letter request and forwards to Engineering Services Division for verification/processing	15 minutes	Executive Assistant A	None	None	File request
3		ESD conducts verification and site inspection, then prepares and submits draft letter for endorsement to DENR-CENRO	2 days	ESD Manager / Principal Engineer A / Supervising Engineer A / Representative	None	None	File Doc's
4	Proceed to Cashier and pay application/processing fee	Cashier receives payment of certification fee, and issues Official Receipt	10 minutes	Collection Officer On Duty	Certifica- tion	Non-Port related = P560.00; Port related = P1,120.00	File Doc's
5		Port Manager review draft endorsement for corrections and forward back to ESD for finalization of the draft endorsement	15 minutes	Port Manager A / Executive Assistant	None	None	File Doc's
6	Proceed to ESD and receives copy of the certification	ESD issues copy of certification	5 minutes	ESD Manager / Representative	None	None	File Doc's



Engineering Services Division FRONTLINE SERVICE: APPLICATION FOR CLEARANCE TO DEVELOP A PRIVATE PORT



2 SERVICE TITLE

APPLICATION OF CLEARANCE TO DEVELOP A PRIVATE PORT

SERVICE DESCRIPTION:

WHO MUST AVAIL OF THE SERVICE:

REQUIREMENTS:

As per PD 857 - The Revised Charter of the Philippine Ports Authority and PPA Administrative Order No. 06-95, Clearance to Develop a Private Port is required to regulate the development, constructions and operation of all other ports. Including Private Ports.

Person/s or parties seeking for clearance to develop any port facility.

Submit three (3) folders, each containing the following documents:

- Three (3) copies of letter-proposal to develop a port, specifying the exact location of the foreshore area, area size, intended use/purpose of the facility proposed, contract term/duration, proposed structure to be put-up, estimated cost of improvements.
- 2. A summary of the projects scope and description.
- 3. A copy of the company profile.
- 4. Two (2) copies of vicinity map showing the location of the proposed port facility relative to the foreshore site reclaimed land or private lands and to the nearest government port.
- 5. DENR/PPA Documentary requirements.

For Private Ports facilities constructed on foreshore area:

5.1 Two (2) copies of DENR - Issued Foreshore Lease Contract or at least a certified "Received" application for a foreshore lease permit;

 $5.2\,\mathrm{A}$ copy of the PPA Certificate that the applied area is not a part of the PPA Development Plans;

For anchorage-based facilities such as mooring buoys, bresting dolphins, concrete jetties and similar berthing or mooring facilities:

5.3 Two (2) copies of PPA Port Manager certification that the structure will not pose hazard to navigation.

For private port facilities constructed along the river banks:

5.4 Two (2) certified true copies of land titles;

For private port facilities constructed on reclaimed lands:

- 5.5 Two (2) certified true copies of land titles;
- One (1) photocopy of Securities and Exchange Commission Registration Permit;
- 7. One (1) photocopy of Articles of Incorporation and By-laws, and
- 8. Environmental Clearance Certificate.

SCHEDULE OF AVAILABILITY OF THE SERVICE:

Monday to Friday, 8:00 A.M. to 5:00 P.M.

FEES: None



Engineering Services Division FRONTLINE SERVICE: APPLICATION FOR CLEARANCE TO DEVELOP A PRIVATE PORT



STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCE	CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Proceed to PMO Records	Records section receives letter	5 minutes	Records Officer	None	None	File Doc's
	Section and submits three (3)	request and routes to the office					
	folders of requirements	of the Port Manager					
2		Office of the Port Manager	15 minutes	Port Manager A /	None	None	File Doc's
		initially processes application		Executive Assistant			
		and forwards to Engineering		Α			
		Service Division for					
		verification/processing					
3		ESD conducts site	5 days	ESD Manager /	None	None	Requests filed
		verification/inspection,		Principal Engineer			
		evaluation and submits		A / Supervising			
		technical report of findings to		Engineer A /			
		the Port Manager		Representative			
4		Port Manager evaluates ESD	1 day	Port Manager A /	None	None	File Doc's
		technical report and approve		Executive Assistant			
				Α			



Engineering Services Division FRONTLINE SERVICE: APPLICATION FOR PERMIT TO CONSTRUCT A PRIVATE PORT



3	SERVICE TITLE	APPLICATION FOR THE PERMIT	TO CONSTRUCT A PRIVATE PORT		
	SERVICE DESCRIPTION:	As per PD 857 - The Revised Charter of the Philippine Ports Authority and PP Administrative Order No. 06-95, a permit to construct private port is required to regulate the development, constructions and operation of all other ports, including private ports.			
	WHO MUST AVAIL OF THE SERVICE :	Person/s or parties seeking for o	clearance to construct any port facility.		
	REQUIREMENTS:	Three (3) copies of duly accon Three (3) copies of the detaile technical specifications and des Three (3) copies of working dr Engineer with PTR#, date of issu	awings duly signed by a licensed Civil ie, TIN, and dry seal; e of clearance to develop a Private Port from rtment, and		
	SCHEDULE OF AVAILABILITY OF THE SERVICE :	Monday to Friday, 8:00 A.M. to 5:0	00 P.M.		
	FEES:	Project Cost	Permit Fee		
	For Private Non-Commercial Port	Below P10 Million P10 Million and Above	P20,000.00 + VAT P30,000.00 plus 1/10% of 1% of the excess of P10 Million but not to exceed P100,000.00 + VAT		
	For Private Commercial Port	Below P10 Million P10 Million and Above	P60,000.00 + VAT P80,000.00 plus 1/10% of 1% of the excess of P10 Million but not to exceed P100,000.00 + VAT		



Engineering Services Division FRONTLINE SERVICE: APPLICATION FOR PERMIT TO CONSTRUCT A PRIVATE PORT



STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCE	CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Proceed to PMO Records	Records section receives letter	5 minutes	Records Officer	None	None	File Doc's
	Section and submits three (3)	request and routes to the office					
	folders of requirements	of the Port Manager					
2		Office of the Port Manager	1 day	Port Manager A /	None	None	File Doc's
		initially processes application		Executive Assistant			
		and routes to Engineering		A			
		Service Division for evaluation					
3		ESD evaluates and process	3 days	ESD Manager /	None	None	File Doc's
		application, and submits		Principal Engineer			
		findings to the Port Manager		A / Supervising			
				Engineer A /			
				Representative			
4		Port Manager evaluates	1 day	Port Manager A /	None	None	File Doc's
		findings from ESD and approve		Executive Assistant			
				A			



Engineering Services Division FRONTLINE SERVICE: APPLICATION FOR A CERTIFICATE OF REGISTRATION/PERMIT TO OPERATE A PRIVATE PORT



4	SERVICE TITLE	APPLICATION FOR A CERTIFICATION OF REGISTRATION / PERMIT TO OPERATE A PRIVATE PORT
	SERVICE DESCRIPTION:	As per PD 857 - The Revised Charter of the Philippine Ports Authority and PPA Administrative Order No. 06-95, a Certificate of Registration and to operate a Private Port is required to regulate the development, constructions and operation of all other ports, including private ports.
	WHO MUST AVAIL OF THE SERVICE :	Private Ports Investors who have satisfactory established new port infrastructure in accordance to PPA Administrative Order No. 06-95.
	REQUIREMENTS:	To be submitted in a folder with following documents:
		A. For newly-constructed ports: 1. One (1) copy of duly accomplished Application form for Registration; 2. Duly accomplished Project Completion Report form; 3. One (1) photocopy of approved Foreshore Lease Contract (FLC); 4. For private port facilities along the river bank, one (1) photocopy of transfer of title (TCT); 5. One (1) photocopy of approved; 6. PPA PMO Certification that applicant has no outstanding obligations with PPA; 7. Certificate of structure safety, soundness, stability and integrity of the facility, signed and sealed by a license Structural/Civil Engineer.
		B. For existing private ports with temporary certificate of registration, permit to operate private port facility: 1. Letter-request for conversion of temporary registration/operating permit to permanent one; 2. One (1) photocopy of SEC Registration Permit; 3. One (1) photocopy of Articles of Incorporation and By-Laws; 4. Duly accomplished Project Completion Report Form; 5. One (1) photocopy of the approves Foreshore Lease Contract (FLC); 6. For private facilities along river bank, One (1) photocopy of Transfer Certificate of Title (TCT); 7. PPA PMO Certification that applicant has no outstanding obligations with PPA; 8. Certificate of structural safety, soundness, stability and integrity of the facility,

signed and sealed by a license Structural/Civil Engineer.



Engineering Services Division FRONTLINE SERVICE: APPLICATION FOR A CERTIFICATE OF REGISTRATION/PERMIT TO OPERATE A PRIVATE PORT



- C. For existing ports without any valid permit:
- One (1) copy of duly accomplished Application form for Registration;
- Three (3) sets of As-built plans duly signed and sealed by licensed Civil Engineer;
- 3. One (1) photocopy of approved Foreshore Lease Contract (FLC);
- For private port facilities along the river bank, one (1) photocopy of transfer of title (TCT);
- 5. One (1) photocopy of approved permit to construct;
- 6. PPA PMO Certification that applicant has no outstanding obligations with PPA;
- Certificate of structural safety soundness, stability and integrity of the facility, signed and sealed by a license Structural/Civil Engineer.

Monday to Friday, 8:00 A.M. to 5:00 P.M.

Type	Privilege Fee
Private commercial port	P80,000.00 per annum + VAT
Private non-commercial port	P30,000.00 per annum + VAT
Marina	P15,000.00 per annum + VAT
Private River port	P15,000.00 per annum + VAT



Engineering Services Division FRONTLINE SERVICE: APPLICATION FOR A CERTIFICATE OF REGISTRATION/PERMIT TO OPERATE A PRIVATE PORT



STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Proceed to PMO Records	Records section receives	5 minutes	Records Officer	None	None	File Doc's
	Section and submits three (3)	application and routes to the					
	folders of requirements	Office of the Port Manager					
2		Office of the Port Manager	1 day	Port Manager A /	None	None	File Doc's
		initially processes application		Executive Assistant			
		and routes to Engineering		A			
		Service Division for evaluation					
3		ESD conducts evaluation and	5 days	ESD Manager /	None	None	File Doc's
		submit technical report/findings		Principal Engineer			
		to the Port Manager		A / Supervising			
				Engineer A /			
				Representative			
4		Port Manager evaluates ESD	2 days	Port Manager A /	None	None	File Doc's
		technical report and approve		Executive Assistant			
				Α			



Engineering Services Division FRONTLINE SERVICE: ISSUANCE OF BIDDING DOCUMENTS AND SUBMISSION OF BIDS FOR ENGINEERING PROJECTS



5	SERVICE TITLE	ISSUANCE OF BIDDING DOCUMENTS AND SUBMISSION OF BIDS FOR ENGINEERING PROJECTS		
	SERVICE DESCRIPTION:	Interested contractors will be issued bidding non-refundable cost of the documents.	documents and upon payment of	
		Interested contractors are required to preser license and registration when purchasing the		
	WHO MUST AVAIL OF THE SERVICE :		restricted to Filipino citizen/sole proprietorships, partnerships, or on with at least 75% interest or outstanding capital stock belonging to ne Philippines.	
	REQUIREMENTS:	Bid Form Fees per PPA Memorandum Circular No. 10-2012 dated September 19, 2012		
	SCHEDULE OF AVAILABILITY OF THE SERVICE :	A. Issuance of Bid Documents: (8:00 AM to seven (7) calendar days from the date of		
		B. Submission of Bids: (On or before the sp bids in the Published Invitation to Bid.	pecified deadline of submission of	
	FEES:	Approve Budget for the Contract (ABC)	Cost of Bidding Documents	
		P500,000 and below More than 500,000 up to 1 Million More than 1 Million up to 5 Million More than 5 Million up to 10 Million More than 10 Million up to 50 Million More than 50 Million up to 500 Million More than 500 Million	P 500.00 1,000.00 5,000.00 10,000.00 25,000.00 50,000.00 75,000.00	



Engineering Services Division FRONTLINE SERVICE: ISSUANCE OF BIDDING DOCUMENTS AND





HOW TO AVAIL OF THE SERVICE:

STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCE	PERSON/S IN CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1	Proceed to PMO BAC-EP Secretariat and present Order of Payment	BAC-EP Secretariat prepares assessment of fee for bidding documents	5 minutes	Supervising Engineer A / Representative	None	None	File doc's
2	Proceed to Cashier and pay the corresponding fees	Cashier receives payment and issues Official Receipt	10 minutes	Collection Officer On Duty	Official Receipt	Cost depends on the amount of ABC	File doc's
3	Proceed to BAC-EP Secretariat, present proof of payment (OR) and secure the bidding documents	BAC-EP Secretariat records OR# date and amount of payment, and issues bid documents and checklist of requirements	10 minutes	Supervising Engineer A / Representative	Bid Forms	None	File doc's
4	Accomplish the bid proposals				Bid Forms		File doc's
5	Proceed to PMO BAC-EP and submit Bid Proposals	BAC-EP Secretariat stamps the Bid Envelope as "Received" indicating the date and time of receipt, and have the stamp countersigned by the bidder/representative	10 minutes	Supervising Engineer A / Representative	None	None	File doc's
6		BAC-EP opens the Bid proposals, conduct preliminary examination of bids.	1 day	ESD Manager / Supervising Engineer A / BAC Members / Representative	None	None	File doc's
7		BAC-EP TWG conducts a detailed evaluation of bids, prepares abstract of bids and submits to BAC-EP	1 day	TWG Members	Abstract of Bids	None	File doc's
8		BAC-EP TWG conducts a post- qualification of bidder with the lowest calculated bid and prepares resolution of award	7 days	TWG Members	Post-Qua Form	None	File doc's
9		PM approves/disapproves resolution of award and issues Notice of Awards to winning bidder	4 days	ESD Manager / Supervising Engineer A / Representative	Notice of Award / BAC Resolution	None	File doc's

NOTE: Bid Form are available at the Engineering Services Division.



Engineering Services Division FRONTLINE SERVICE: CONTRACT SIGNING AND ISSUANCE OF NOTICE TO PROCEED (NTP)



6	SERVICE TITLE	CONTRACT SIGNING AND ISSUANCE OF NOTICE TO PROCEED (NTP)
	SERVICE DESCRIPTION:	The bidder in whom the contract for the particular engineering project has been awarded shall enter into contract with the PPA PMO MARQUEZ and be issued corresponding Notice to Proceed. The Notice to Proceed (NTP) will be issued together with a copy of the approved contract to the Lowest Calculated and Responsive Bidder within seven (7) calendar days by the Head of the Procuring Entity, PMO MARQUEZ.
	WHO MUST AVAIL OF THE SERVICE :	The contractor/bidder in whom the particular engineering project contract was awarded the engineering project.
	REQUIREMENTS:	Performance Security in the form any of the following: a. Cash or Cashier's/Manager's Check - 10% of Contract Price Issues by a Universal or Commercial Bank
		Bank draft/guarantee or irrevocable letter - 10% of Contract Price issued by a Universal or Commercial Bank
		c. Surety bond callable upon demand issued - 30% of Contract Price by a Surety or Insurance Company
	SCHEDULE OF AVAILABILITY OF THE SERVICE :	A. Contract Preparation and Signing: (8:00 AM to 5:00 PM, Monday to Friday, within ten (10) calendar days from the date of receipt of Notice of Award of Contract.
		B. Issuance of Notice to Proceed: (8:00 AM to 5:00 PM, Monday to Friday, within seven (7) calendar days after approval of Contract.
	FEES:	None



Engineering Services Division FRONTLINE SERVICE: CONTRACT SIGNING AND ISSUANCE OF NOTICE TO PROCEED (NTP)



STEP	CLIENT'S ACTIVITY	SERVICE PROVIDER'S ACTIVITY	DURATION OF ACTIVITY UNDER NORMAL CIRCUMSTANCE	CHARGE	FORMS	FEES	OUTPUT FROM THE SERVICE PROVIDER
1		The PMO BAC-EP Secretariat prepares the draft contract and forwards contract to BAC-EP Chairperson for review	2 days	ESD Manager / Supervising Engineer A / Representative	None	None	File doc's
2	Proceed to PMO BAC-EP Secretariat and submit documentary requirements	BAC-EP Chairperson reviews the draft contract document and forwards same to the Port Manager for perusal and directed the Contract Review Team for Infra Projects for review & Submit the corrected/finalized contract	5 days	Executive Assistant A	None	None	File doc's
3	Proceed to the PMO and signs contract	The Contract Review Team submit the finalized Contract to the Port Manager for approval and signing of the same together with the contractor	1 day	Executive Assistant A	None	None	File doc's
4		The Port manager issue the NTP together with a copy of approved contract to the successful bidder	1 hour	ESD Manager / Supervising Engineer A / Representative	None	None	File doc's